

Welcome!

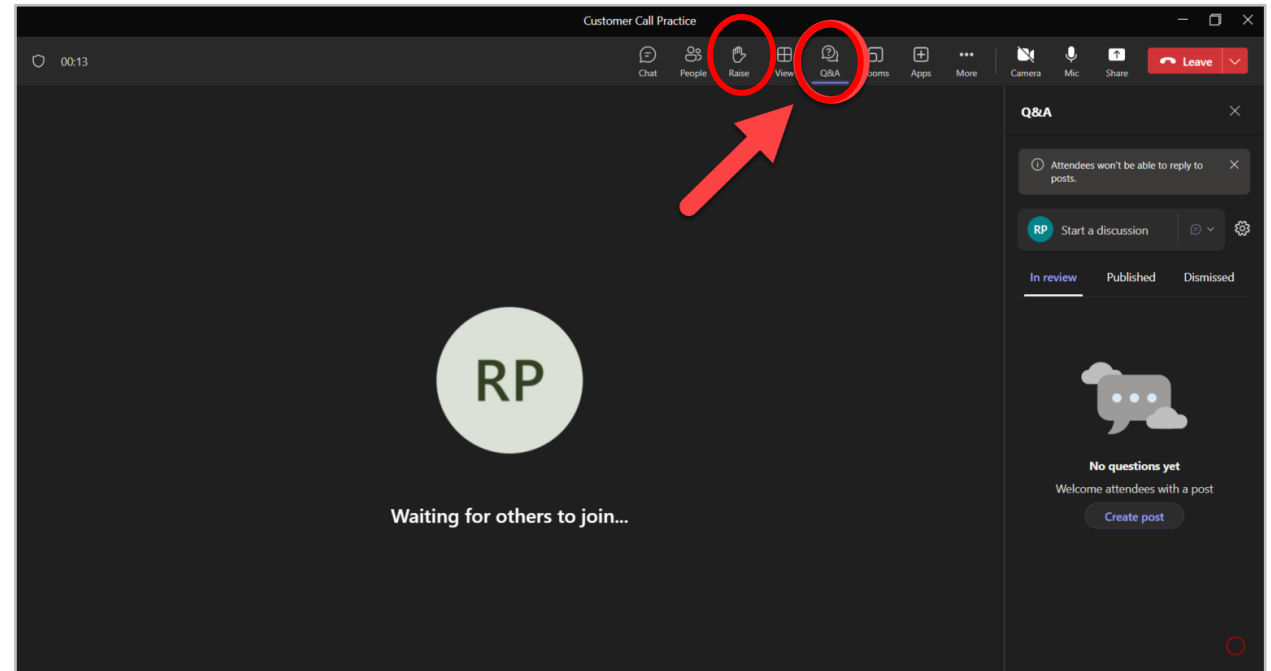
Participants will be in “listen only” mode throughout the presentation.

You do not have to advance the slides; they will be advanced by the facilitator.

Questions will be at the end of the presentation. If you have any questions, you can:

- Utilize the ‘Q&A’ feature to submit a written question
- Utilize the ‘Raise Your Hand’ feature and wait for your microphone to be enabled by the facilitator

Thank you for your patience; we will begin shortly!





Columbia Pipelines Monthly Customer Update

JANUARY 22, 2026

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SAFETY MOMENT

Carbon Monoxide Awareness

The increased use of heating appliances during winter raises the risk of carbon monoxide (CO) poisoning. This invisible, odorless gas is extremely dangerous and requires careful monitoring. Keep in mind the following items to remain safe:

- ❖ Proper ventilation when using heaters or fuel-burning equipment
- ❖ Recognizing symptoms of CO poisoning, such as headaches, dizziness, and nausea
- ❖ Testing and maintaining carbon monoxide detectors in the workplace and at home

Taking these precautions can significantly reduce the risk of CO-related incidents, ensuring everyone stays safe and healthy.



S/AFETY IN EVERY STEP
ENERGY IN EVERY ACTION >>>



Agenda

❖ TCO Storage Update

Spencer Storey – Operations Planning

❖ Construction & Maintenance

Dillon Schoolcraft - Customer Services

❖ News from Customer Services

Cindy Woomer – Manager, Customer Services

--- Intermission ---

❖ CGT Maintenance Timeline

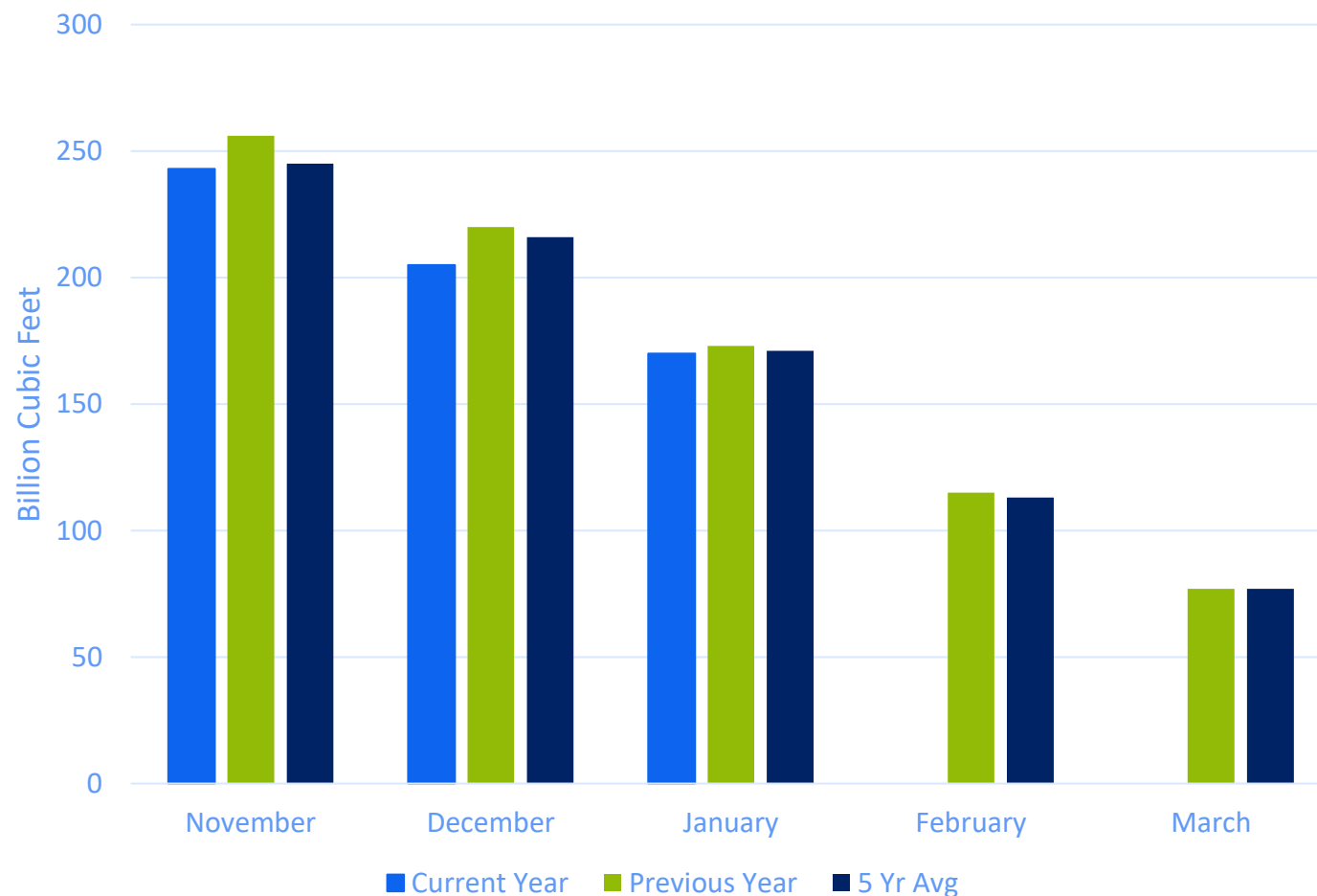
Steve Browder – Manager, Operations Planning

TCO Storage Update

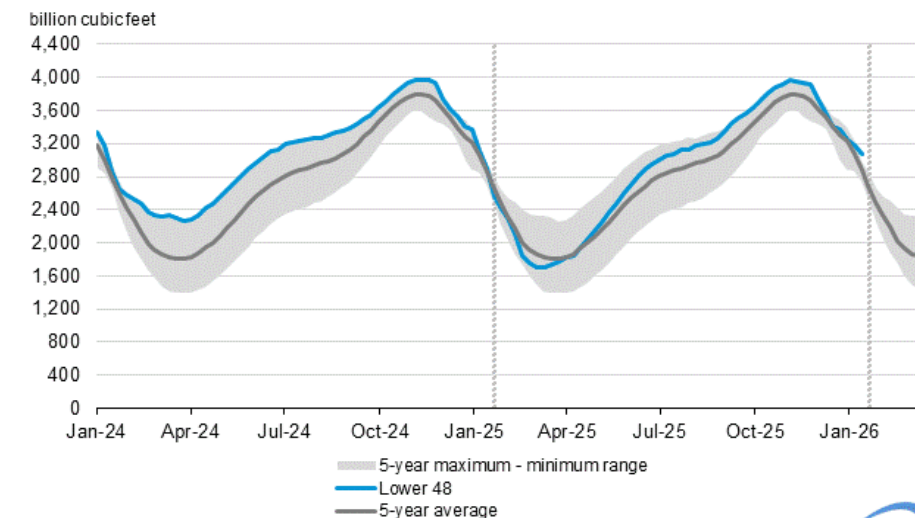
SPENCER STOREY – OPERATIONS PLANNING

TCO Storage Inventory & the EIA

Working Gas Levels as of January 15th, 2026



Working gas in underground storage compared with the 5-year maximum and minimum



Data source: U.S. Energy Information Administration

Note: The shaded area indicates the range between the historical minimum and maximum values for the weekly series from 2021 through 2025. The dashed vertical lines indicate current and year-ago weekly periods.



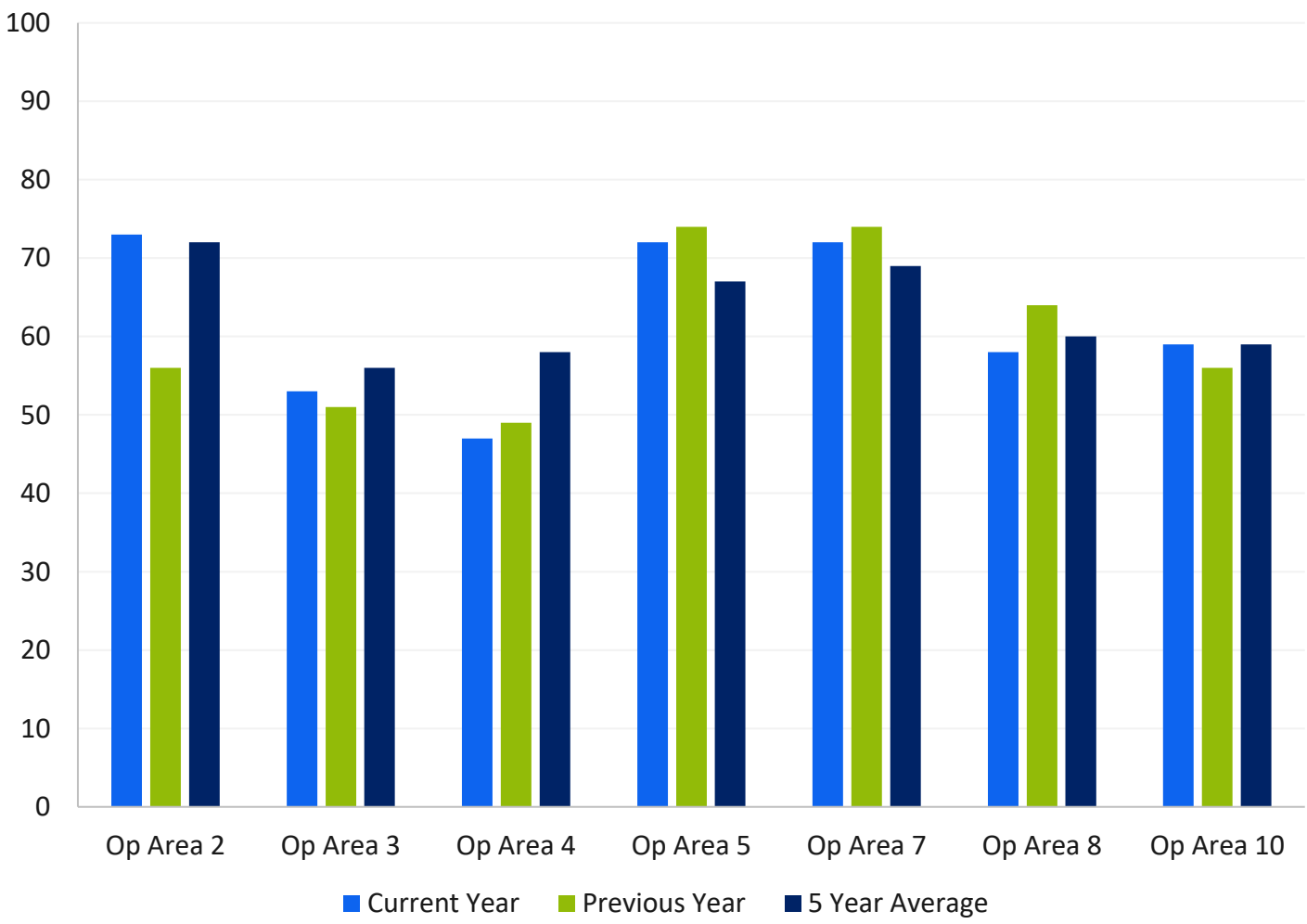
141 billion cubic feet more than previous year



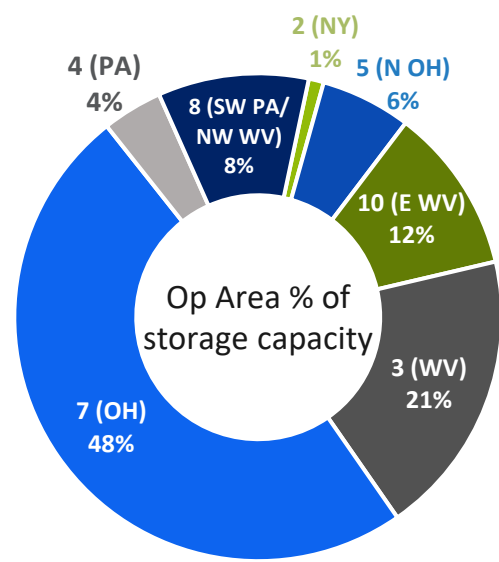
177 billion cubic feet above the five-year average

Storage Working Gas Inventory by Operating Area

Percent Working Gas Levels as of January 15th, 2026



Operating Area	Current % full	Difference from five-year avg.
2 (NY)	73%	1%
3 (WV)	54%	-3%
4 (S Central PA)	47%	-11%
5 (N OH)	72%	5%
7 (OH)	72%	3%
8 (SW PA/ NW WV)	58%	-2%
10 (E WV)	59%	0%
TOTAL	64%	0%



FSS Winter Reminders

- **SCQ** – Storage Contract Qty
- **MDSQ** – Maximum Daily Storage Qty
- **MDWQ** – Maximum Daily Withdrawal Qty
- **MMWQ** – Maximum Monthly Withdrawal Qty

Month	Min. Withdraw Qty (percent of SCQ)	Max. Withdraw Qty (percent of SCQ)
January	No minimum	40%
February	10%	30%
March	10%	20%

Percent of SCQ in Inventory	MDWQ as percent of MDSQ
100% to 30%	100%
Less than 30% to 20%	80%
Less than 20% to 10%	65%
Less than 10% to 0%	50%



Construction & Maintenance

DILLON SCHOOLCRAFT – CUSTOMER SERVICES

Upcoming CGT Maintenance

❖ Alexandria Compressor Station Maintenance

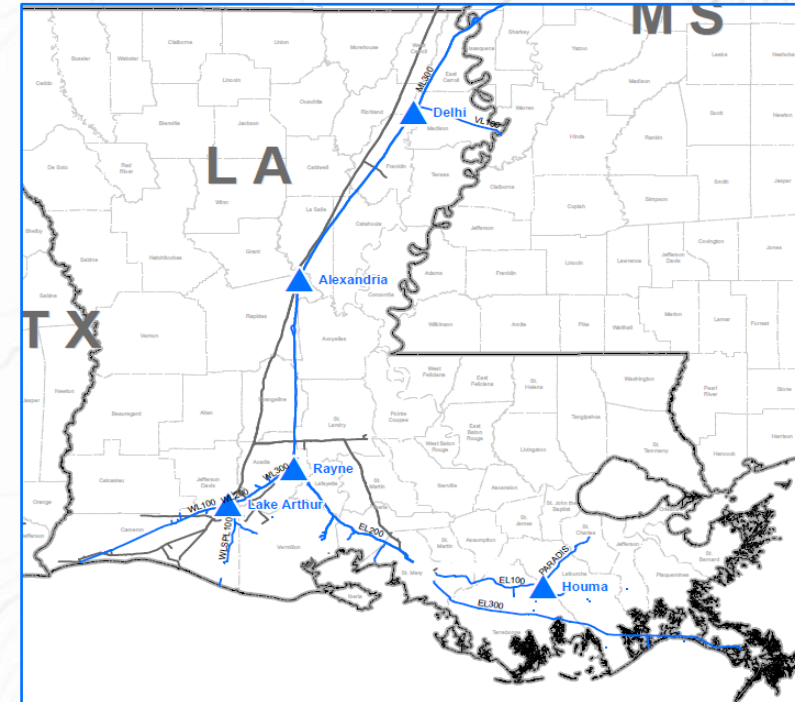
- ❖ February 11, 2026
- ❖ Unit 907 4k Inspection
- Backhaul through AlexSEG will be reduced to 2,450,000 Dth/d

❖ West Lateral-100 Pigging

- ❖ February 18-20 & 24-27, 2026
- ❖ Pigging from Rayne CS to 1104 Valve Set – 4315 (Broadmore Rd.) Receipt Capacity will be reduced to 550,000 Dth/d (Primary Only)
- ❖ 1104 Valve Set to 1106.3 Valve Set - Delivery Capacity at 4246 (Cameron LNG) will be reduced to 700,000 Dth/d (Primary Only)

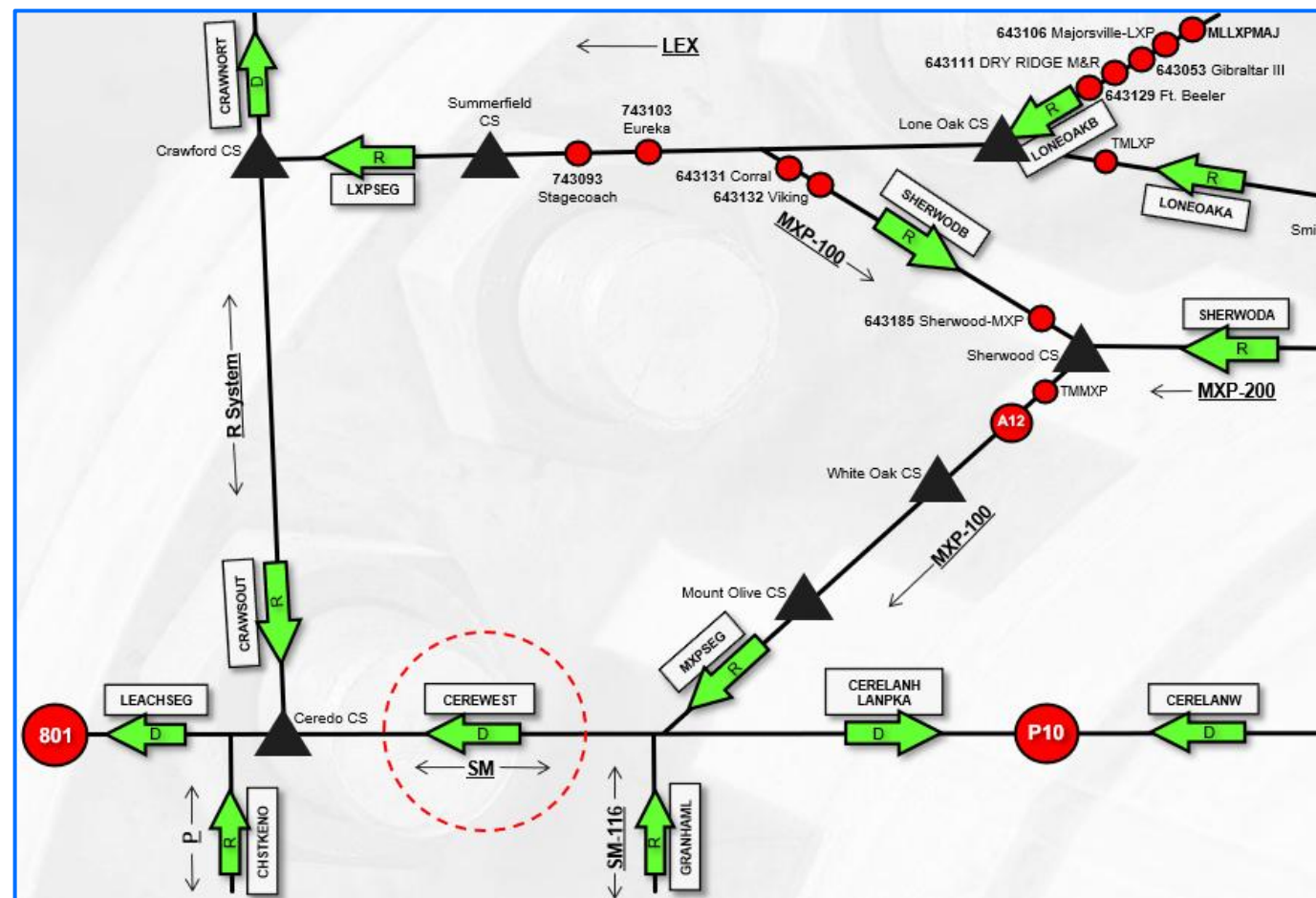
❖ Clementsville Compressor Station Maintenance

- ❖ February 27 – March 27, 2026
- ❖ Unit 209 Overhaul
- ❖ Backhaul through ClemSEG will be reduced to 2,000,000 Dth/d



Ceredo West MA19 (CEREWEST)

- ❖ Upcoming pigging activities on Line SM-80
 - Currently scheduled February 18-19
- ❖ In early-February, TCO will be enabling the temporary internal constraint, Ceredo West MA19 (CEREWEST)
 - Once enabled, CEREWEST will be viewable on the Internal Constraint Rights screen in TC eConnects and the Operationally Available Capacity (OAC) report on InfoPost
- ❖ At this time, TCO anticipates a non-firm only restriction through CEREWEST
- ❖ Customers are encouraged to continue to monitor critical notices ahead of the pigging for more information



News from Customer Services

CINDY WOOMER – MANAGER, CUSTOMER SERVICES

New Year's Resolution – Scheduling on TCO

Helpful tools related to Nom's, Scheduling, and Available Capacity

Informational Postings

- ❖ Daily Capacity Postings
- ❖ Operationally Available Capacity (OAC) report
- ❖ Location Data Download
- ❖ Index of Customers
- ❖ Critical Notices
- ❖ Construction and Maintenance Schedule
- ❖ Reduction Reasons (Cut Codes)
- ❖ Various system maps
- ❖ Training documents and FAQ's

TC eConnects

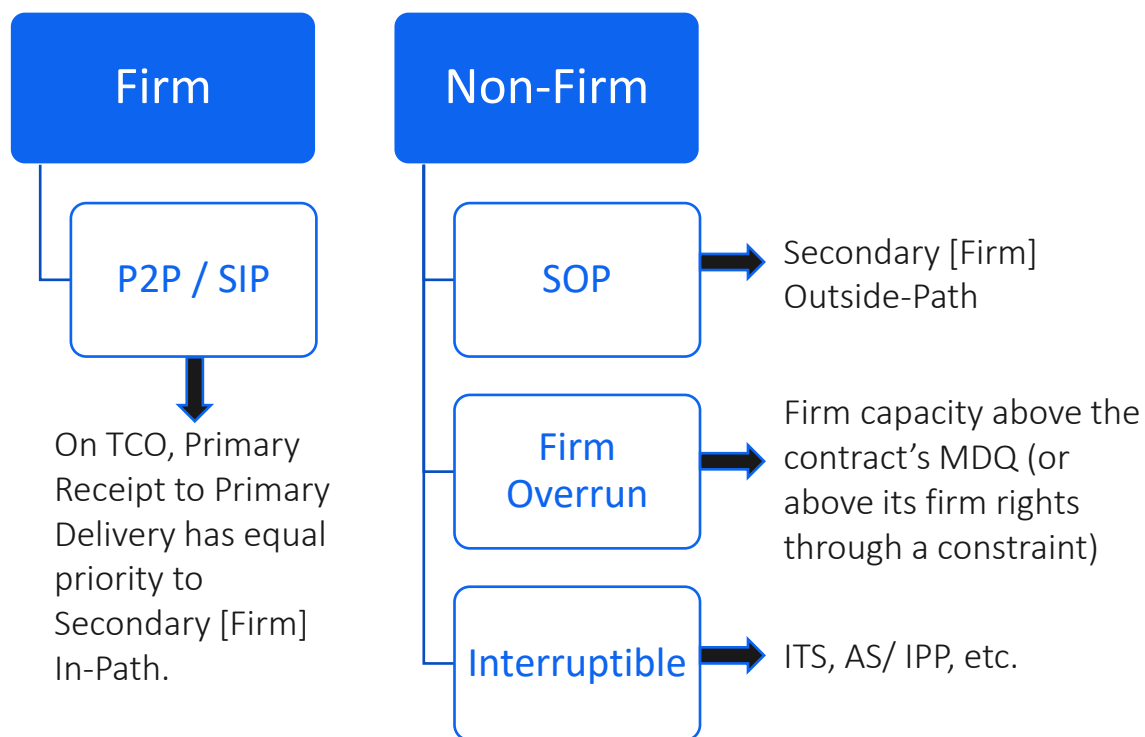
- ❖ Nominations
 - Nomination Matrix
 - Nomination History
 - Nomination Flat File Upload
 - Internal Constraint Rights
 - Reductions by Contract
- ❖ Flowing Gas
 - Imbalances
 - Pool Balances
 - Gas Flow Summary
 - Measurement

Tips from TCO Customer Services

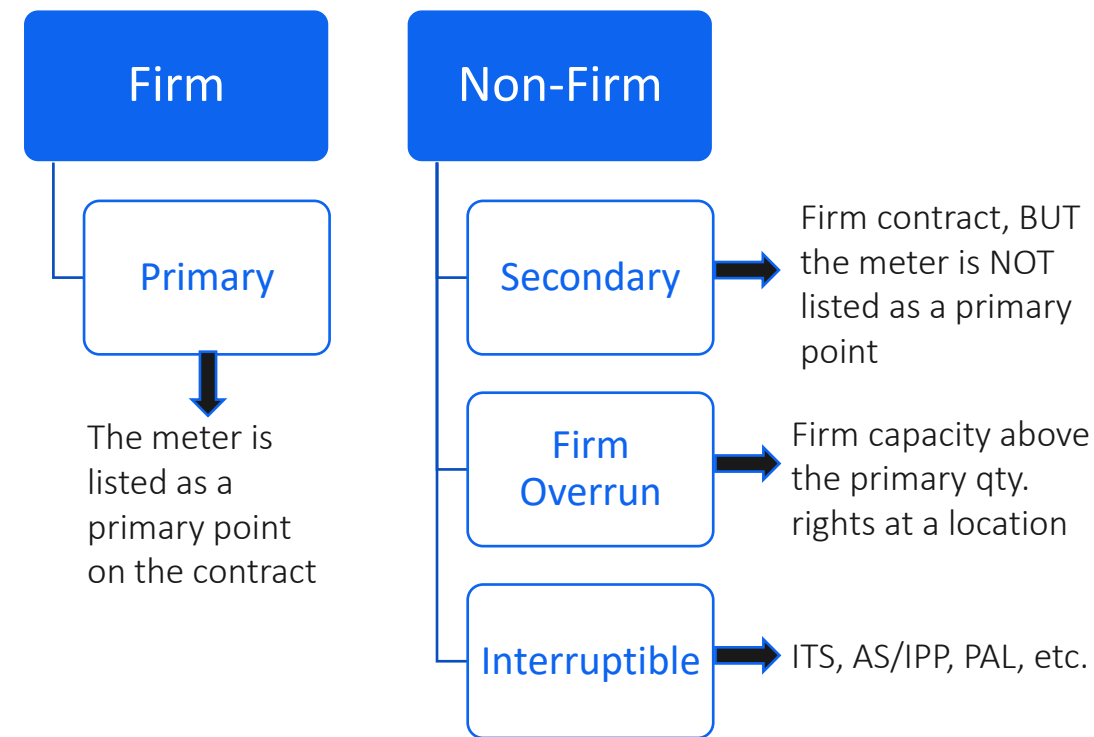
- ❖ “Will this non-firm nomination schedule?”
 - Input the nomination in the Internal Constraint Rights screen; cross-reference the result with the Daily Capacity Posting and OAC report
- ❖ Review the Pool Balances screen ahead of each cycle to ensure aligned nom's and proper ranking
 - AutoPAL is a service to resolve minor pool imbalances
- ❖ Rank your nominations, especially when scheduling at/ through a restricted location or when nominating in overrun

New Year's Resolution – Scheduling on TCO

Scheduling Priorities through Internal Constraints



Scheduling Priorities at Receipt / Delivery Locations

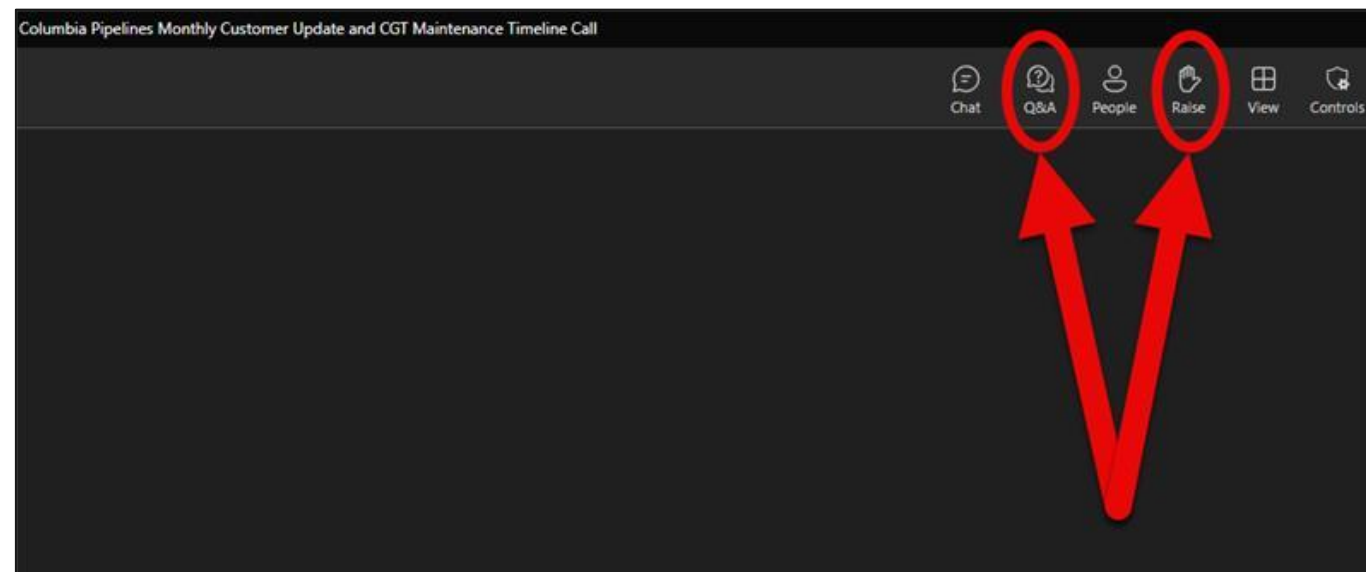


- ❖ For Firm rate schedules, once a nomination(s) is scheduled, whether secondary or primary, it is considered as good as primary firm.
- ❖ No-Notice services, like NTS and SST linked to an FSS, are not required to nominate in real time.
- ❖ Interruptible rate schedules have lower priority rights than firm secondary rights and can be bumped by firm rate schedules using primary or secondary rights in later cycles (through ID2).

Q&A

If you have any questions, you can:

- ❖ Utilize the 'Q&A' feature on this Teams presentation to submit a written question
- ❖ Utilize the 'Raise Your Hand' feature on this Teams presentation and wait for your microphone to be enabled by the facilitator
- ❖ Direct questions to your Customer Services and/or Marketing Representative following today's call





Mark your calendar for next month's call:
Columbia Pipelines Monthly Customer Update
Thursday, February 19th @ 2:30 ET/ 1:30 CT

Additional questions or comments?
Email: cindy_woomer@tcenergy.com