

## Welcome To The Columbia Monthly Customer Update Via Microsoft Teams!

Participants will be in “listen only” mode throughout the presentation

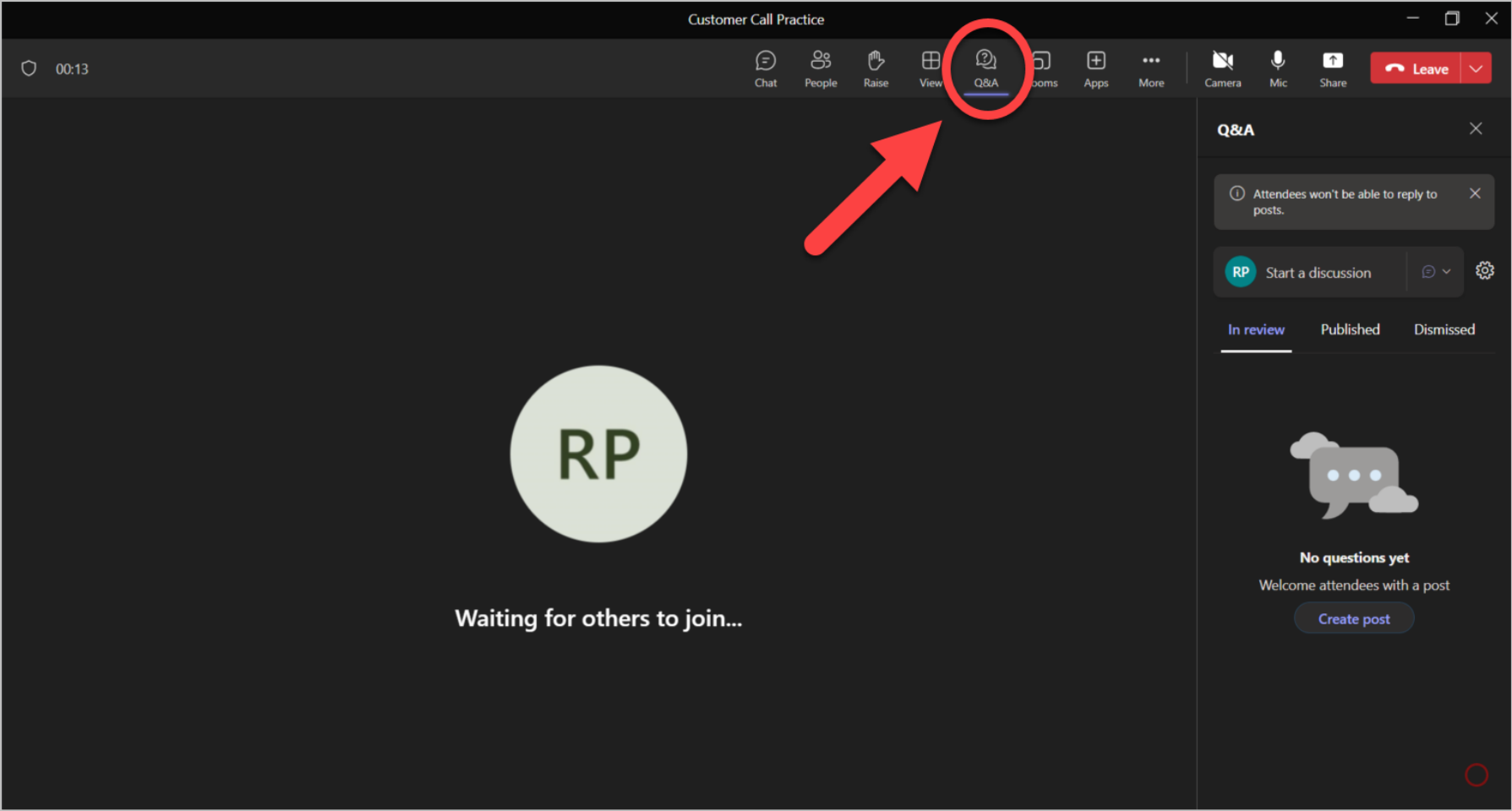
You do not have to advance the slides, they will be advanced by the facilitator

Questions will be at the end of the presentation. You can type a question related to the presentation material during the presentation or at the end of the Q&A session when announced. Please click the Q&A icon at the top of the screen to access the chat functionality.

Thank you for your patience, we will begin shortly!



# Welcome To The Columbia Monthly Customer Update Via Microsoft Teams!





# Columbia Pipelines Monthly Customer Update

FEBRUARY 20, 2025





## SAFETY MOMENT

### February is American Heart Month!

Heart disease is the leading cause of death in the U.S., but you can take steps to protect your heart. Practicing self-care such as staying active, eating healthy, getting enough sleep, avoiding smoking, and managing stress can help prevent heart disease.

Know your numbers! Understanding your blood pressure, cholesterol, weight, and blood sugar levels can help you make informed health decisions. When you take care of your heart, you inspire those around you to do the same.

Make heart health a priority and take action today!

#OurHearts

[American Heart Month | NHLBI, NIH](#)





# Agenda

## 1. TCO Storage Update

Shane Long – Manager, Operations Planning

## 2. Operations Overview

Tyler King – Manager, Customer Services

## 3. Construction & Maintenance

Dakota Gilliam - Customer Services

## 4. News from Customer Services

Cindy Burnette – Manager, Customer Services

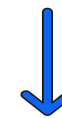
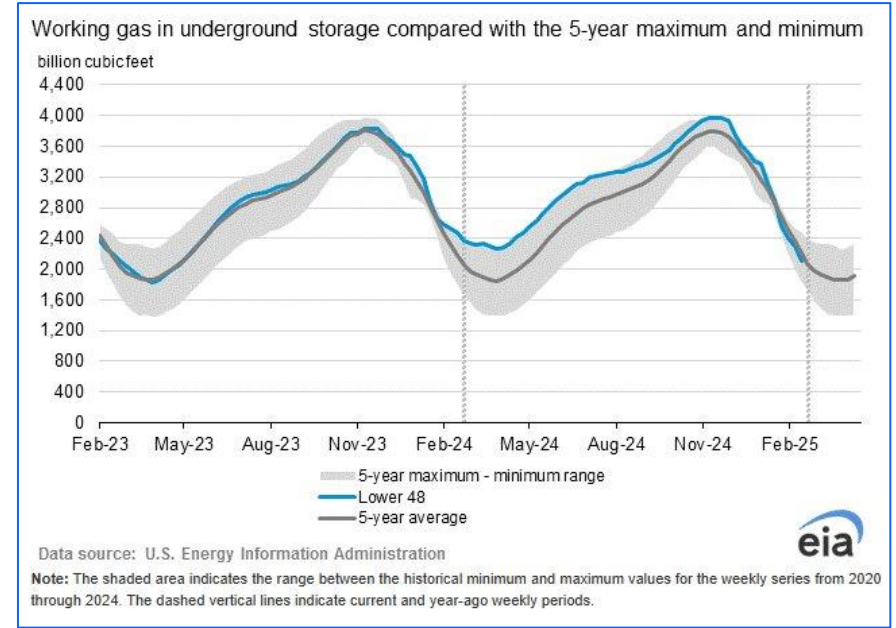
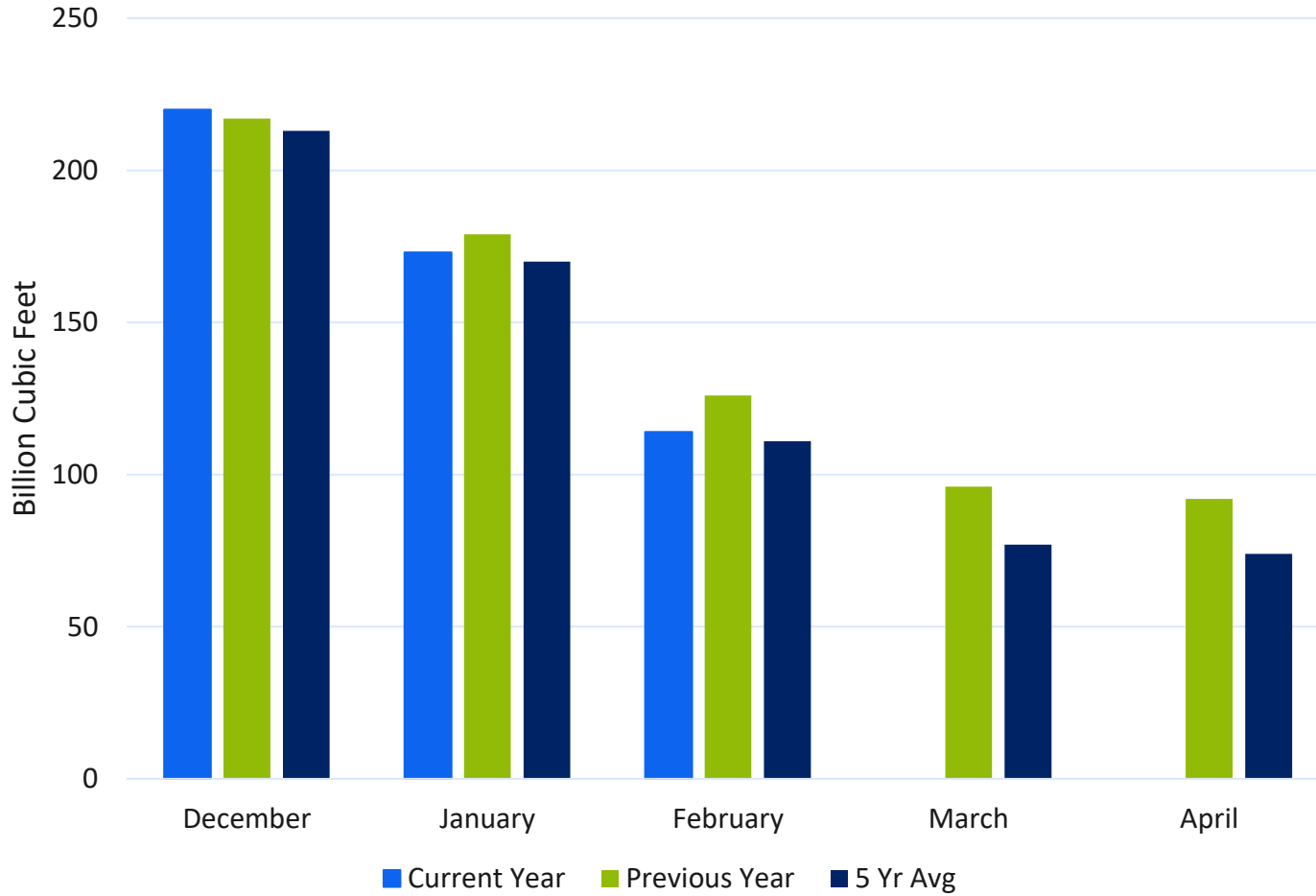
# TCO Storage Update

Shane Long – Manager, Operations Planning

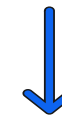
FEBRUARY 20, 2025

# TCO Storage Inventory & the EIA

Working Gas Levels as of February 15<sup>th</sup>, 2025



**386** billion cubic feet less than previous year

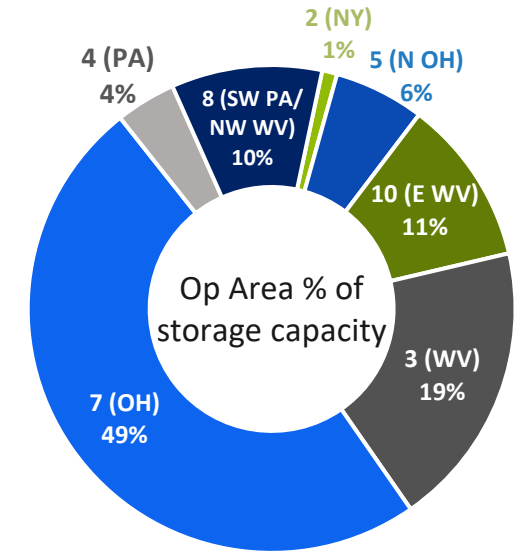
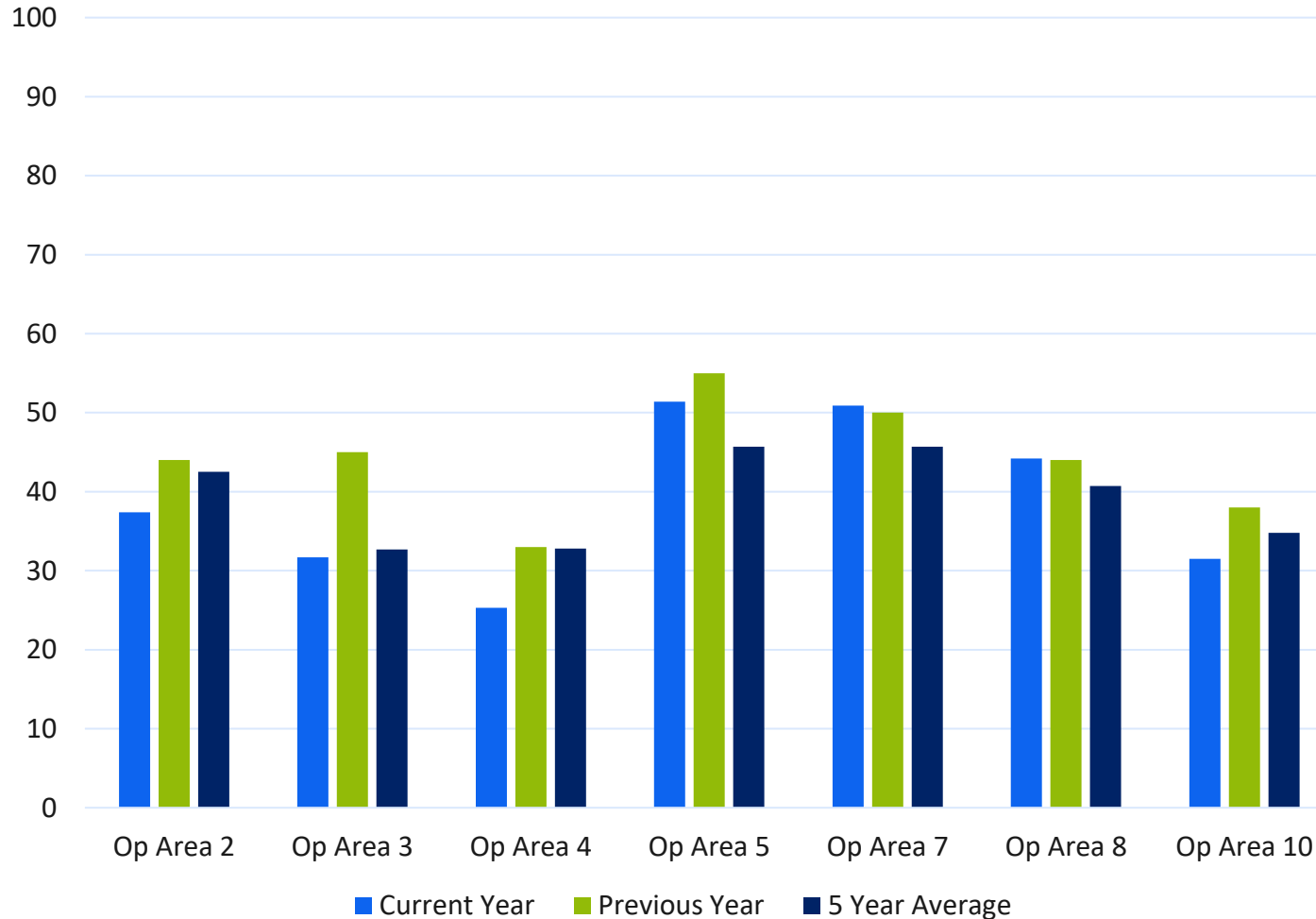


**118** billion cubic feet below the five-year average



# Storage Working Gas Inventory by Operating Area

Percent Working Gas Levels as of February 15<sup>th</sup>, 2025



Operating Area	Current % full	Difference from five-year avg.
2 (NY)	37%	(5)%
3 (WV)	32%	(1)%
4 (S Central PA)	25%	(7)%
5 (N OH)	51%	6%
7 (OH)	51%	5%
8 (SW PA/ NW WV)	44%	3%
10 (E WV)	32%	(3)%
<b>TOTAL</b>	<b>43%</b>	<b>2.3%</b>





# All Things FSS

- ❖ SCQ – Storage Contract Qty
- ❖ MDSQ – Maximum Daily Storage Qty
- ❖ MDWQ – Maximum Daily Withdrawal Qty
- ❖ MMWQ – Maximum Monthly Withdrawal Qty

Month	Min. Withdraw Qty (percent of SCQ)	Max. Withdraw Qty (percent of SCQ)
February	10%	30%
March	10%	20%

Percent of SCQ in inventory	MDWQ as percent of MDSQ
100% to 30%	100%
Less than 30% to 20%	80%
Less than 20% to 10%	65%
Less than 10% to 0%	50%



# Operations Overview

Tyler King – Manager, Customer Services

FEBRUARY 20, 2025

# TCO Operations: Recapping an Impressive January



## Sustained Cold

- ❖ 2<sup>nd</sup> coldest January of this century
- ❖ Avg. temp = 27.4° F (3.9° below normal)
- ❖ 10% colder than normal (HDD's)



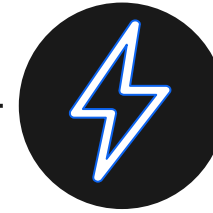
## Significant Throughput

- ❖ Three consecutive days made the all-time top-10 list:
  - 1/20: 10.39 MMDth
  - 1/21: 10.41 MMDth
  - 1/22: 10.33 MMDth



## Substantial Storage Activity

- ❖ Highest three-day stretch of FSS withdrawals since January 2018:
  - 1/21: 3.66 MMDth
  - 1/22: 3.66 MMDth
  - 1/23: 3.24 MMDth



## Strong Power Load

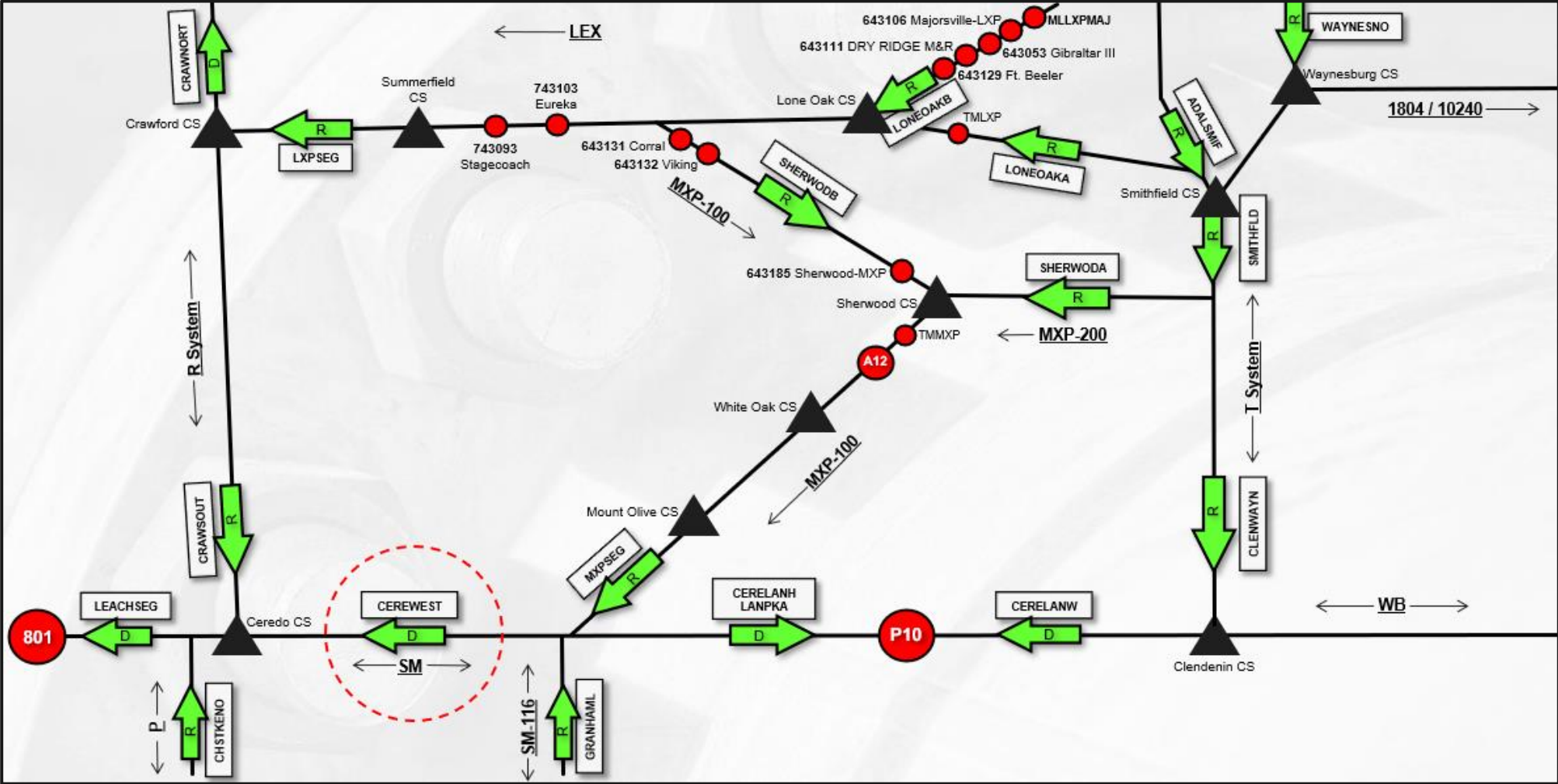
- ❖ Five-day period beginning January 20 averaged 592k Dth
- ❖ January 21 was the 2<sup>nd</sup> highest demand day over the past five winters (682k Dth)

## Ceredo West MA19 (CEREWEST)

- ❖ Upcoming pigging activities on SM-80 Loop
  - ❖ Currently scheduled March 25-31 (four days of pigging)
- ❖ TCO will be enabling the temporary internal constraint, Ceredo West MA19 (CEREWEST), in early-March
  - ❖ Once enabled, CEREWEST will be viewable on the Internal Constraint Rights screen in TC eConnects and the Operationally Available Capacity (OAC) screen on InfoPost
- ❖ In addition to potential CEREWEST restrictions, non-firm availability through the LEACHSEG and NORTKENT internal constraints may be limited
- ❖ Continue to monitor critical notices ahead of the pigging for more information



# Ceredo West MA19 (CEREWEST) Schematic

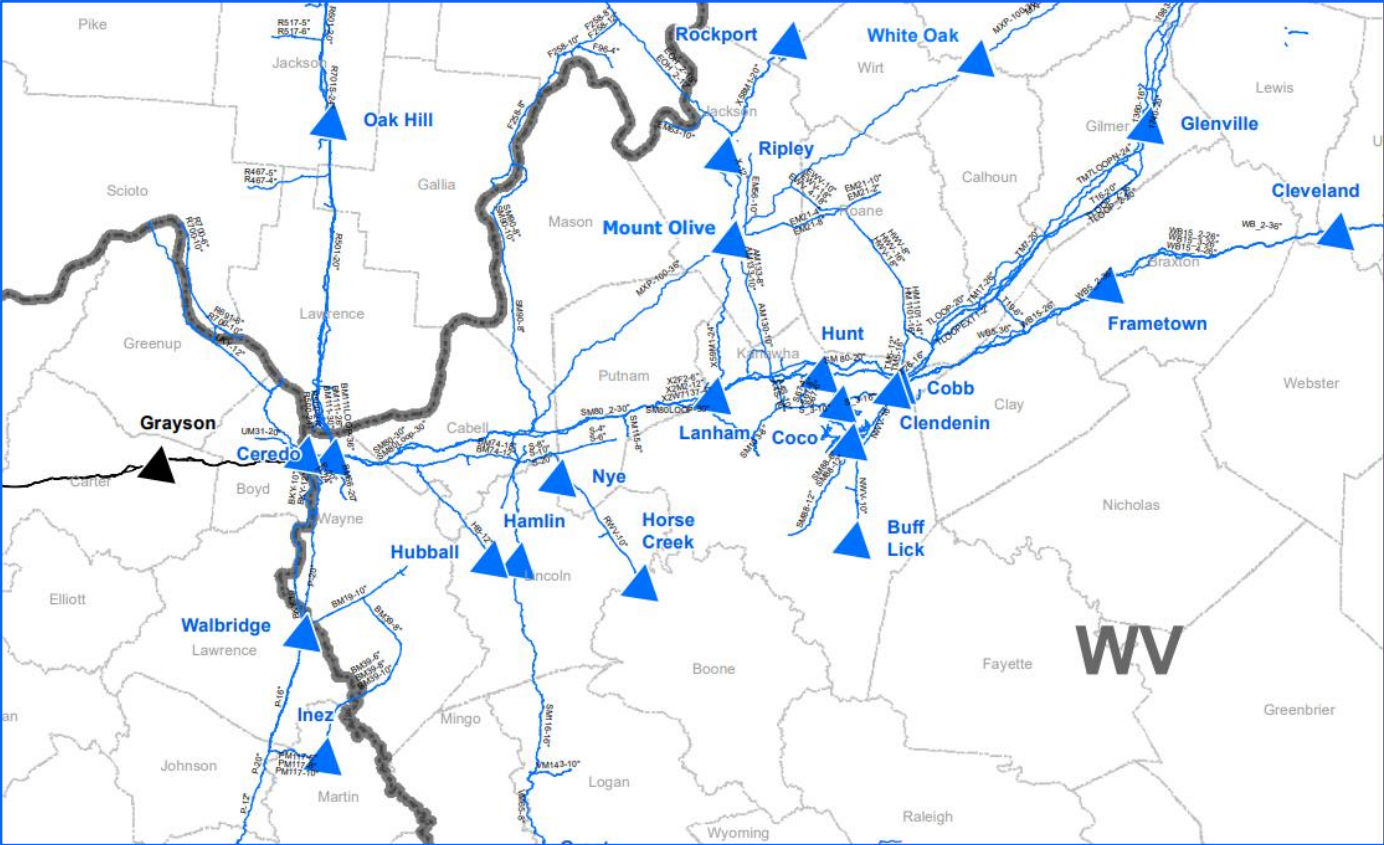


# Construction and Maintenance

Dakota Gilliam – Customer Services

FEBRUARY 20, 2025

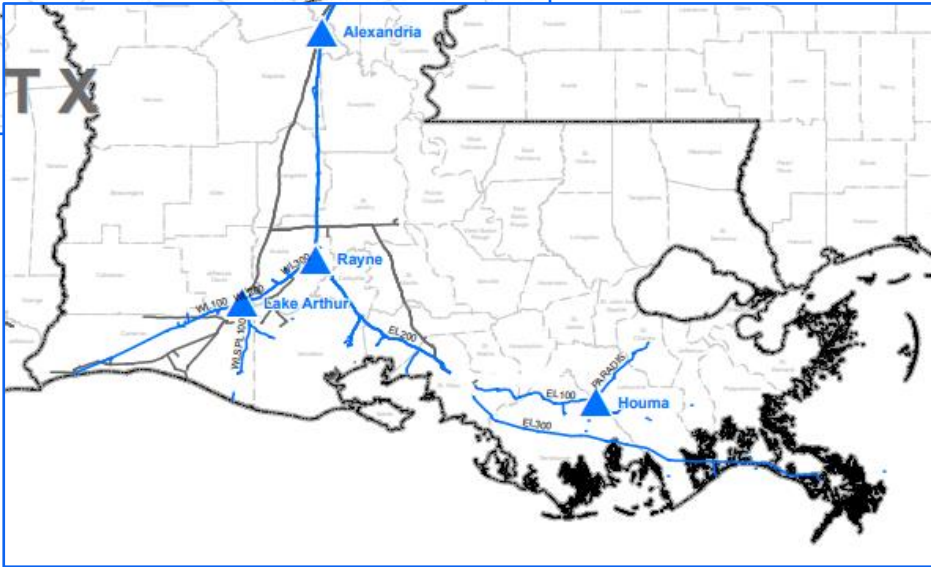
# Upcoming TCO Maintenance



- ❖ Walgrove Compressor Station Maintenance
  - ❖ March 11-21, 2025
  - ❖ Walgrove Compressor Station will be down for annual maintenance.
  
- ❖ Line SM-80 Loop Pigging
  - ❖ March 25-31, 2025
  - ❖ Ahead of outage, TCO will be enabling the temporary Ceredo West MA19 (CEREWEST) internal constraint
  - ❖ Please monitor critical notices for more information closer to the start of the outage.



# Upcoming CGT Maintenance



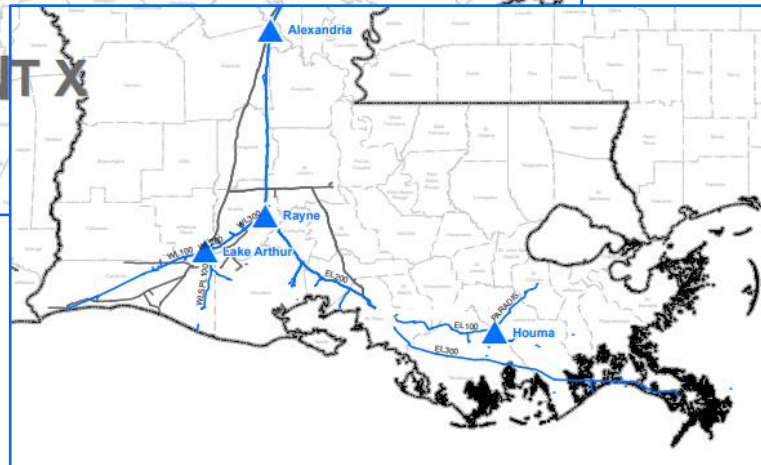
- ❖ Mainline-300 maintenance between Stanton and Clementsville CS
  - ❖ February 25 through March 7, 2025
  - ❖ Backhaul capacity through StanSEG will be set to a level between 1,900,000 – 2,300,000 Dth/d
- ❖ Mainline-200 maintenance between Stanton and Clementsville CS
  - ❖ March 7-14, 2025
  - ❖ Backhaul capacity through StanSEG will be set to a level between 2,000,000 – 2,325,000 Dth/d

- ❖ Lake Arthur CS Unit 1602 Maintenance
  - ❖ March 4-5, 2025
  - ❖ Meter capacity at 4246 (Cameron LNG) will be set to 700,000 Dth/d Deliveries (Primary Only)
- ❖ East Lateral-300 maintenance between Golden Meadows and Centerville CS
  - ❖ March 6-21, 2025
  - ❖ Meter capacity at 595 (Venice) will be set to 0 Total Capacity





# Upcoming CGT Maintenance



- ❖ Mainline-300 maintenance between Clementsville and Hartsville CS
  - ❖ March 11-15, 2025
  - ❖ Backhaul capacity through ClemSEG will be set to a level between 2,000,000 – 2,325,000 Dth/d
- ❖ Mainline-200 maintenance between Stanton to Clementsville CS
  - ❖ March 18-24, 2025
  - ❖ Backhaul capacity through StanSEG will be set to a level between 2,000,000 – 2,325,000 Dth/d
- ❖ Mainline-200 maintenance between Clementsville and Hartsville CS
  - ❖ March 18-24, 2025
  - ❖ Backhaul capacity through HartSEG will be set to a level between 2,000,000 – 2,375,000 Dth/d
- ❖ East Lateral-300 maintenance between Golden Meadows and Centerville CS
  - ❖ March 18-24, 2025
  - ❖ Meter capacity at 4078 (Sonat-Shadyside) will be set to 0 Total Capacity



# News from Customer Services

Cindy Burnette – Manager, Customer Services

FEBRUARY 20, 2025

# Highlight: Gas Flow Summary

- TC eConnects Gas Flow Summary is found under Flowing Gas/Gas Flow Summary.
- The multi-select functionality allows users to optimize searches.
- All the below blue dots indicate where multiple objects can be selected.
- Additional filtering criteria is still available within the grid.
- Data in grid can be downloaded to Excel.

Gas Flow Summary ✕

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Search

\* Begin Date  📅 ↻

\* End Date  📅 ↻

🔍 Retrieve 🗑️ Clear

\* Cycle  ⌵

Svc Req K  ⋮

Svc Req  ⋮

Rate Sched  ⋮

Rec Loc  ⋮

Del Op Area  ⌵

Pkg Id

Act Cd  ⋮

Rec Mkt Area  ⌵

Alloc Rec Flag  ⌵

Dn Name

Deal Type

Rel Id

Rec Op Area  ⌵

Del Loc  ⋮

Dn K

TT  ⋮

Up Name

Del Mkt Area  ⌵

Alloc Del Flag  ⌵

Hide Zero Qty Noms

04/16/2024 - 04/16/2024 📄

Svc Req K	Rate Sched	Svc Req	Date	Cycle	Act Cd	Rel Id	TT	Rec Loc	Up Name	Up K	Nom Rec Qty	Sched Rec Qty	Alloc Rec Qty	Alloc Rec Flag	Rec Rank	Del Loc	Dn Name	Dn K	Nom Del Qty	Sched Del Qty	Alloc Del Qty	Alloc Del Flag	Del Rank	Nom Qty
			mm																					





# Q&A

If you have any questions, please utilize the Q&A feature on this Teams presentation or direct your questions to your Customer Services and/or Marketing Representative.



**MARK YOUR CALENDAR FOR NEXT  
MONTH'S CALL:**

**COLUMBIA PIPELINES MONTHLY  
CUSTOMER UPDATE – THURSDAY,  
March 20 @ 2:30 ET/ 1:30 CT**

ADDITIONAL QUESTIONS OR COMMENTS?  
EMAIL: [CINDY\\_BURNETTE@TCENERGY.COM](mailto:CINDY_BURNETTE@TCENERGY.COM)

