



Welcome!

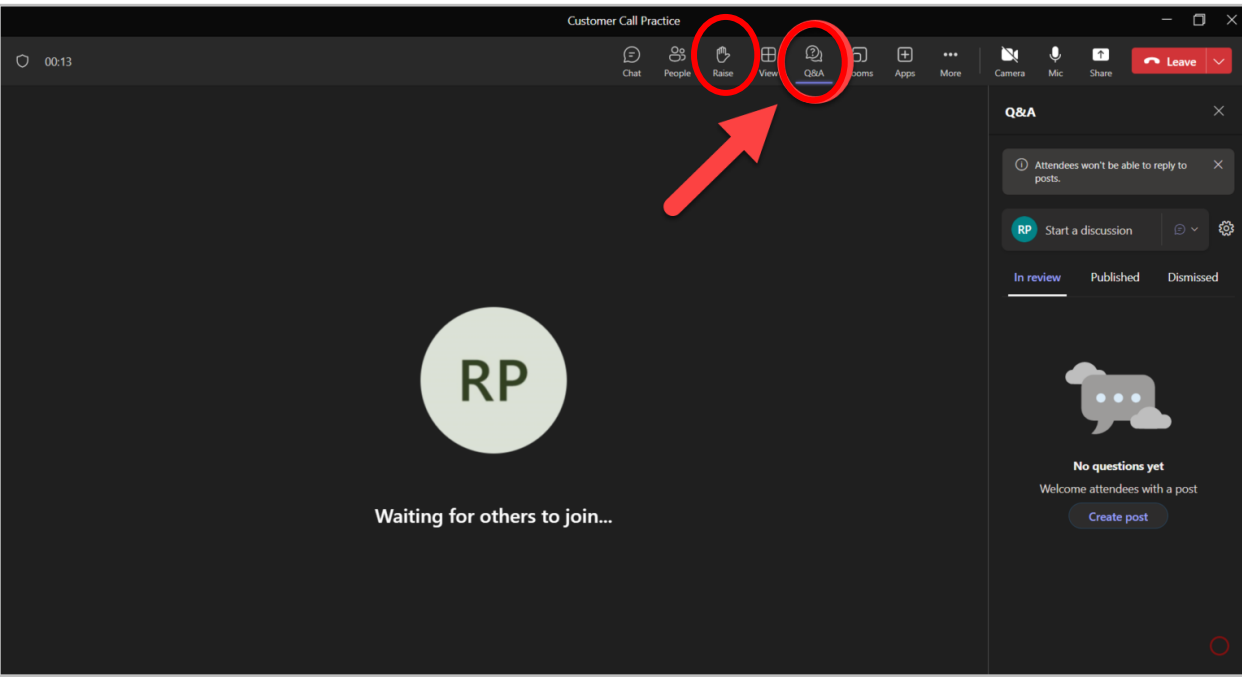
Participants will be in “listen only” mode throughout the presentation.

You do not have to advance the slides; they will be advanced by the facilitator.

Questions will be at the end of the presentation. If you have any questions, you can:

- Utilize the ‘Q&A’ feature to submit a written question
- Utilize the ‘Raise Your Hand’ feature and wait for your microphone to be enabled by the facilitator

Thank you for your patience; we will begin shortly!





Columbia Pipelines Monthly Customer Update

MARCH 24, 2026

MARCH 24, 2026





SAFETY MOMENT

[National Poison Prevention Week](#) raises awareness of poison prevention nationwide during the third full week of March each year. This is an opportunity to educate communities about the risks of poisoning for all ages and encourage safe practices.

As you begin spring cleaning, remember these tips to keep your family safe:

- ✓ Keep household cleaners and chemical products in the containers they came in
- ✓ Never mix chemicals, and turn on fans/ open windows when using strong chemicals
- ✓ Pesticides can be taken in through the skin or inhaled. Stay away from areas that have been sprayed for at least one hour
- ✓ [Know Who to Call](#) – contact your local poison center at 1-800-222-1222 to learn how you can help

Visit the Health Resources & Services Administration for more info:
[National Poison Prevention Week](#) | [Poison Help](#)



S/AFETY IN EVERY STEP
ENERGY IN EVERY ACTION >>>



Agenda

TCO Storage Update

Spencer Storey – Operations Planning

Construction & Maintenance

Dillon Schoolcraft – Customer Services

News from Customer Services

Cindy Woomer – Manager, Customer Services

Jon Young – Customer Services

--- Intermission ---

CGT Maintenance Timeline

Steve Browder – Manager, Operations Planning



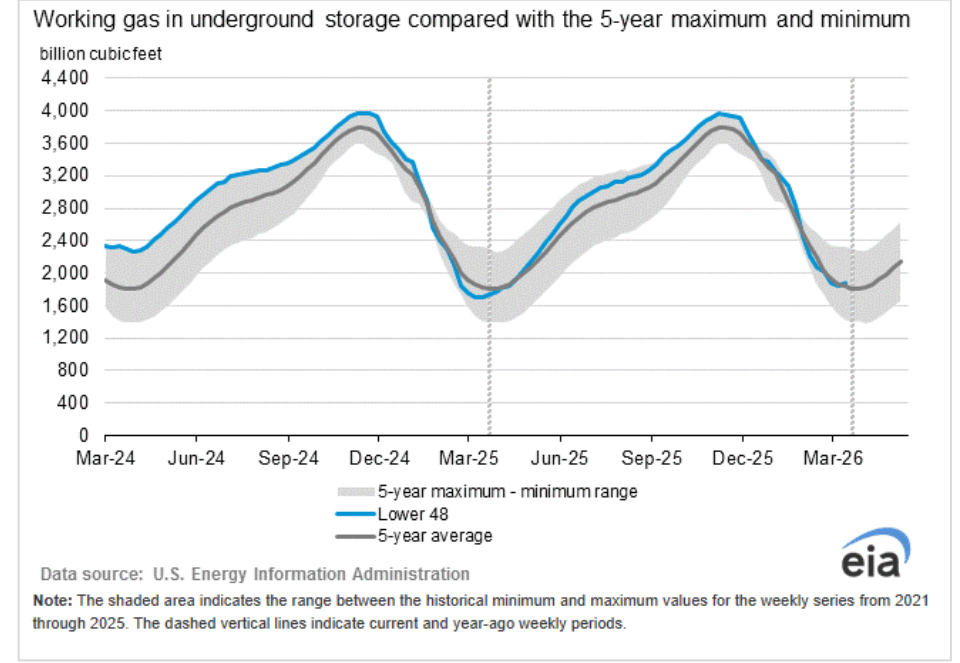
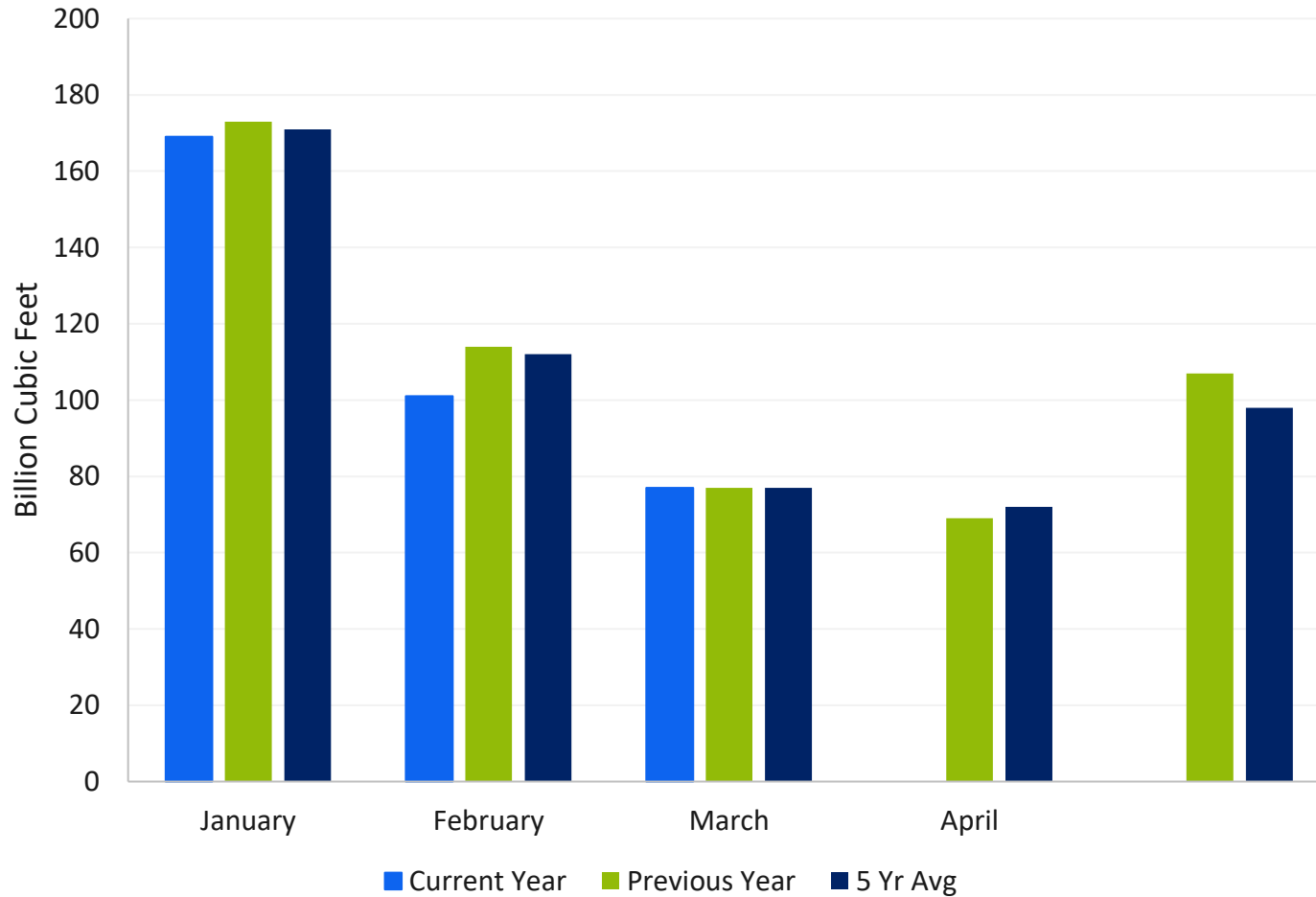
TCO Storage Update

SPENCER STOREY – OPERATIONS PLANNING



TCO Storage Inventory & the EIA

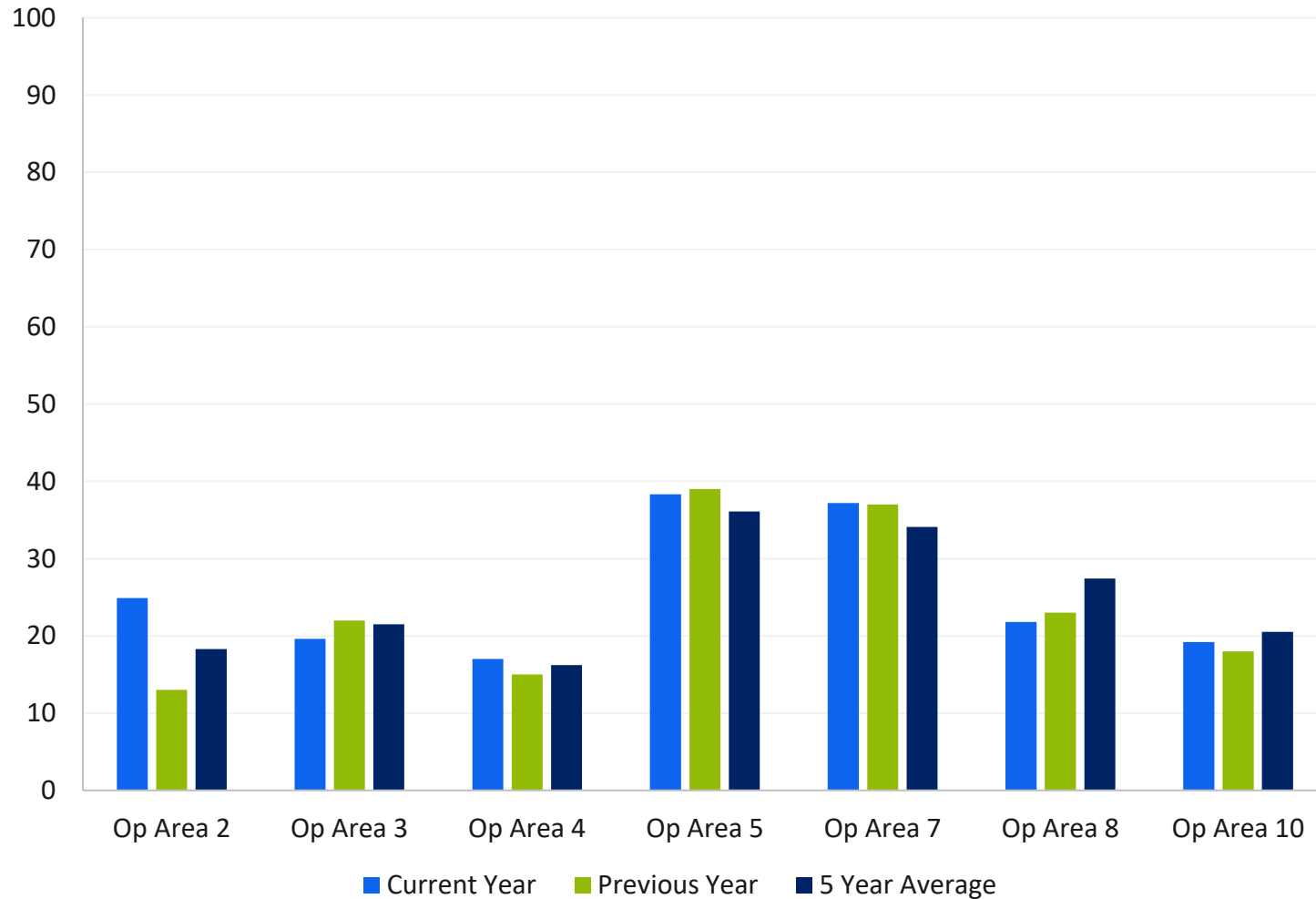
Working Gas Levels as of March 15th, 2026



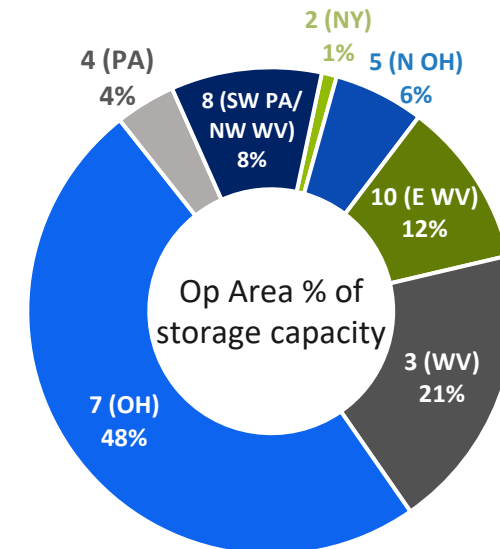
- 177 billion cubic feet more than previous year
- 47 billion cubic feet below the five-year average

Storage Working Gas Inventory by Operating Area

Percent Working Gas Levels as of March 15th, 2026



Operating Area	Current % full	Difference from five-year avg.
2 (NY)	25%	6%
3 (WV)	20%	-2%
4 (S Central PA)	17%	1%
5 (N OH)	38%	2%
7 (OH)	37%	3%
8 (SW PA/ NW WV)	22%	-5%
10 (E WV)	19%	-1%
TOTAL	29%	0%





FSS Terms

- ❖ **SCQ** – Storage Contract Qty
- ❖ **MDSQ** – Max Daily Storage Qty
- ❖ **MDWQ** – Max Daily Withdrawal Qty
- ❖ **MMWQ** – Max Monthly Withdrawal Qty
- ❖ **MDIQ** – Max Daily Injection Qty
- ❖ **MMIQ** – Max Monthly Injection Qty



Seasonal Transition

- ❖ **Withdrawals:** be mindful of ratchets, especially if a Critical Day is in effect
- ❖ **Injections:** MMIQ for upcoming months
 - ❖ April – 15% of SCQ
 - ❖ May – 20% of SCQ



FSS Requirements - Waived

- ❖ **March minimum withdrawal requirement** (10% of SCQ) is waived (critical notice posted on 2/24/26)
- ❖ **April 1st requirement** to have no more than 25% of SCQ in inventory is waived (critical notice posted on 3/10/26)



Construction & Maintenance

DILLON SCHOOLCRAFT – CUSTOMER SERVICES REPRESENTATIVE

Upcoming TCO Maintenance

❖ Line H Pipe Replacement

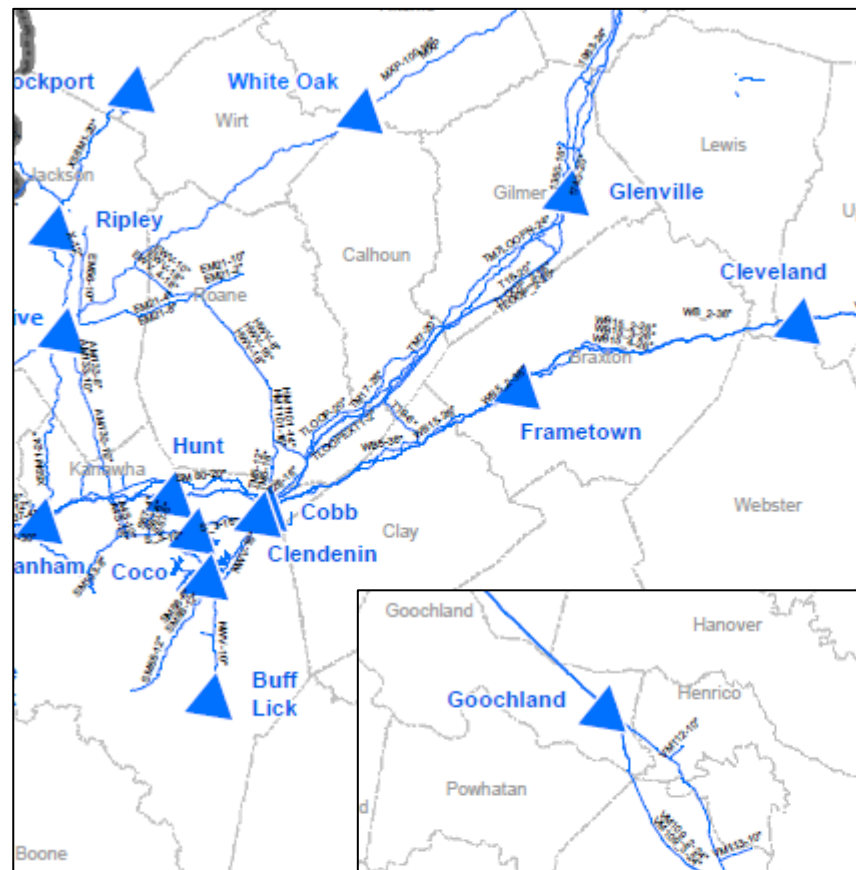
- ❖ April 1 – August 6, 2026
- ❖ Pipeline Replacement
- ❖ During this outage, a group of production meters will be shut-in; monitor the Construction and Maintenance Schedule for more information

❖ Line VM-107 Piggig

- ❖ April 7-9, 2026
- ❖ Piggig from Goochland Compressor Station to Petersburg Compressor Station
- ❖ At this time, non-firm restrictions are anticipated through the Louisa and Hopewell Internal Constraints

❖ TM7 Loop Pipeline Maintenance

- ❖ April 28-29, 2026
- ❖ Make TM7 Piggigable between Glenville Compressor Station and Broad Run.
- ❖ TCO is coordinating with TGP to minimize commercial impact; continue to monitor critical notices for more information



Upcoming CGT Maintenance

❖ Holcomb Compressor Station Maintenance

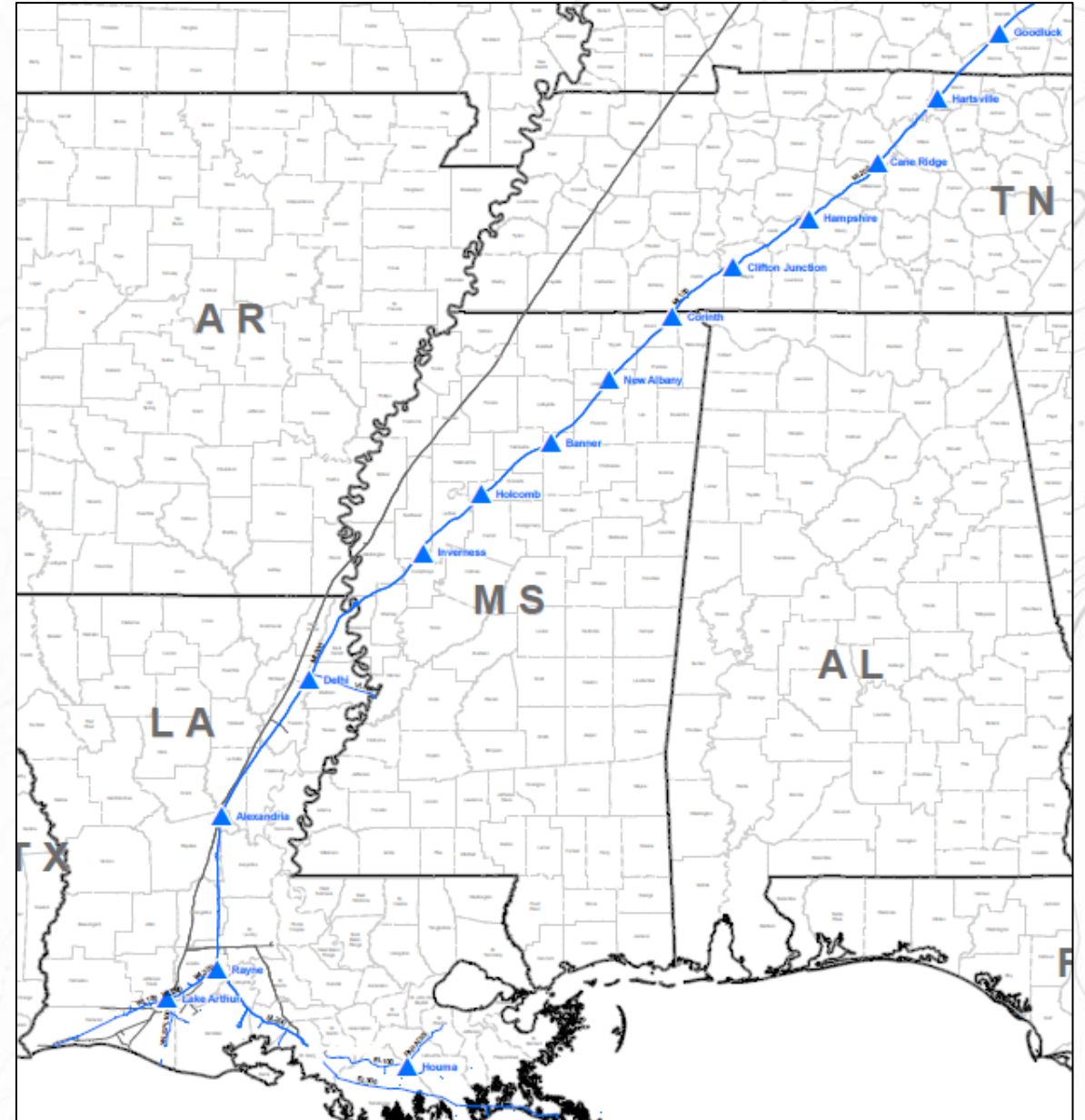
- ❖ April 7-14, 2026
- ❖ Unit 2701 Unit Exchange
- ❖ Backhaul Capacity through CorinSEG will be reduced to a level between 2,200,000 and 2,400,000 Dth/d

❖ Goodluck Compressor Station Maintenance

- ❖ April 15-24, 2026
- ❖ Unit 2301 8k inspection, C&M Testing, & Turbo Exhaust Maintenance
- ❖ Backhaul Capacity through HartSEG will be reduced to a level between 2,200,000 and 2,400,000 Dth/d

❖ Paradis Lateral Pipeline Maintenance

- ❖ April 21 – May 19, 2026
- ❖ Maintenance between Houma Compressor Station and 1209 Valve Set
- ❖ Forwardhaul Capacity reduced to 0 Total Capacity



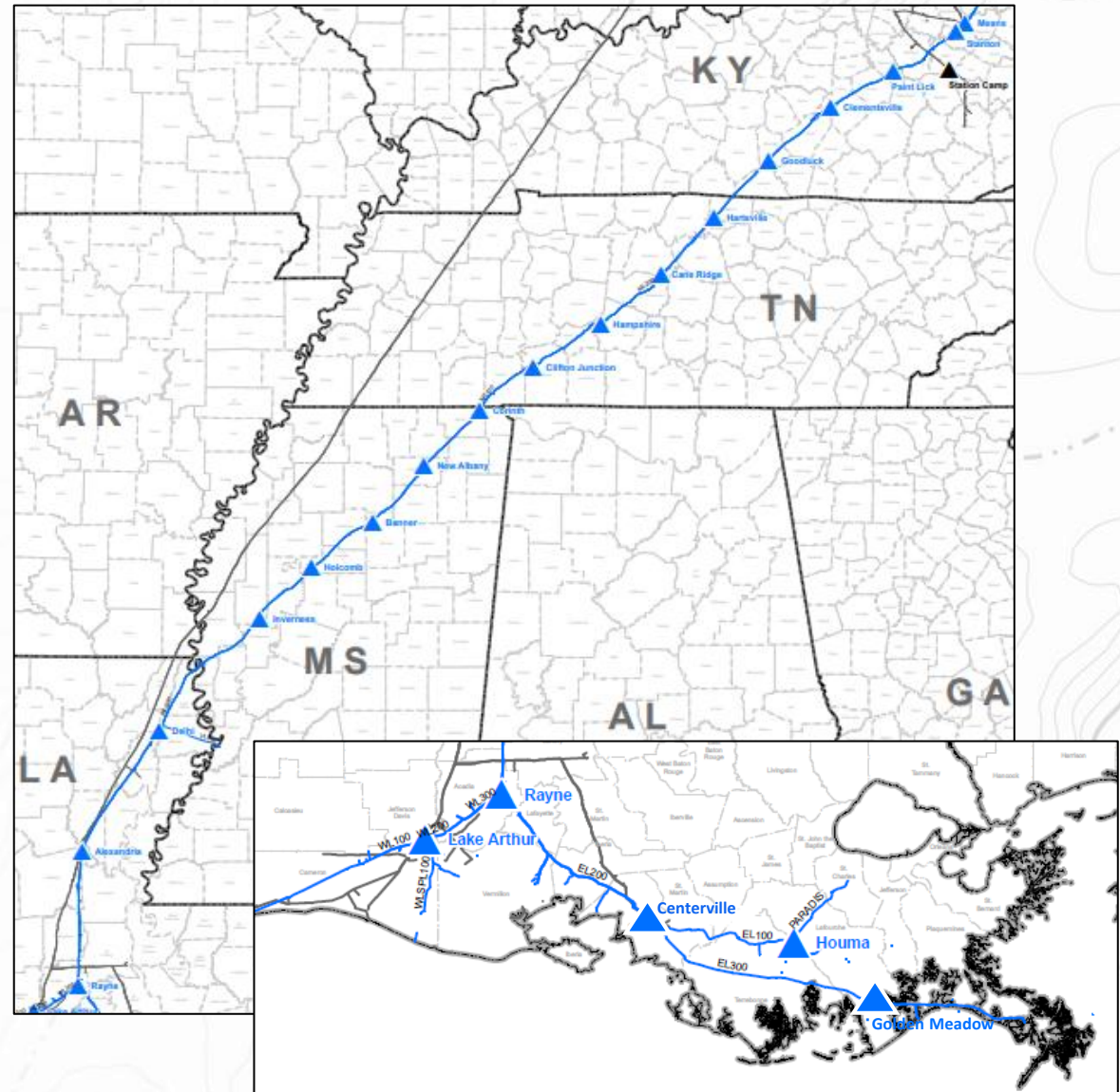
Upcoming CGT Maintenance

❖ Centerville Compressor Station Maintenance

- ❖ April 28-29, 2026
- ❖ Unit 1201 wash, Borescope, and ESD testing
- ❖ Backhaul Capacity through EL300SEG will be reduced to 350,000 Dth/d

❖ Clifton Junction Compressor Station Maintenance

- ❖ April 28-30, 2026
- ❖ Unit 2502 8k Inspection
- ❖ Backhaul Capacity through CorinSEG will be reduced to 2,350,000 Dth/d





News from Customer Services

CINDY WOOMER – MANAGER, CUSTOMER SERVICES

JON YOUNG – CUSTOMER SERVICES REPRESENTATIVE



Coming Soon— TC eConnects Angular Upgrade

In [April 2026](#), the following improvements will be implemented to TC eConnects:

- ❖ Overall upgrade of the screens, including better space utilization
- ❖ Reduced input sizes
- ❖ Consistent button ordering across screens
- ❖ Elimination of double scrolls
- ❖ Addition of color coding for each asset to improve visual differences
- ❖ Visual indicators for sorted columns, which will now be highlighted
- ❖ Improvement to session timing to prevent unexpected logouts





Happy Retirement, Jon Young!

37+ years of industry experience, including
30 years with Columbia.

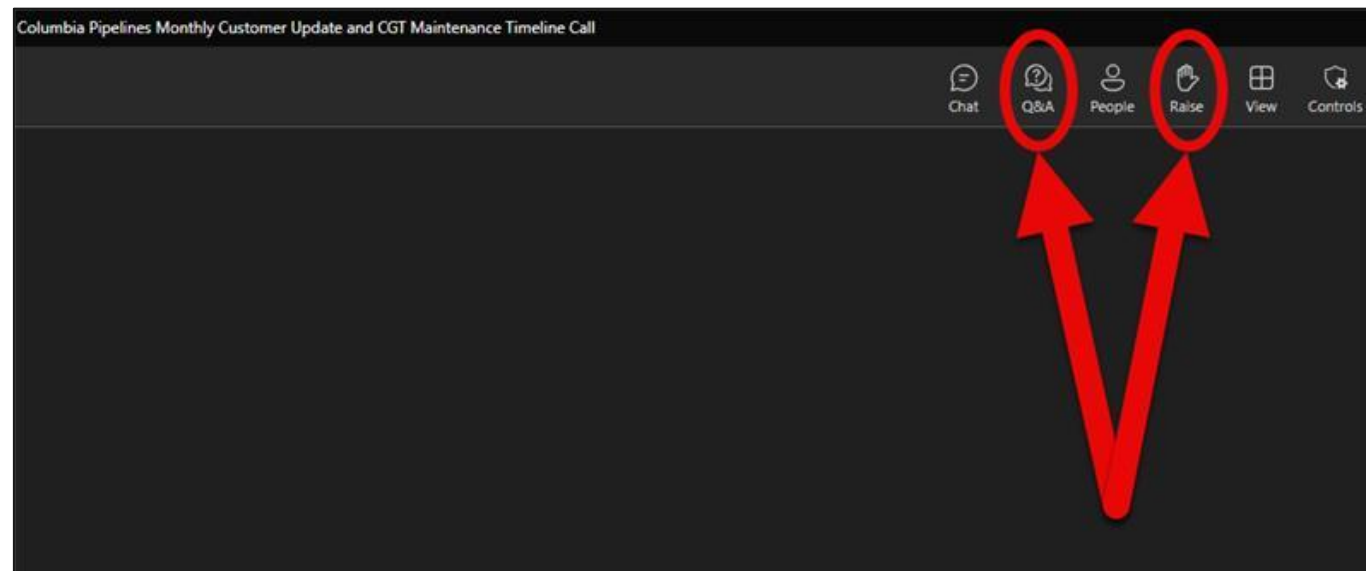
Thank you for everything!



Q&A

If you have any questions, you can:

- ❖ Utilize the 'Q&A' feature on this Teams presentation to submit a written question
- ❖ Utilize the 'Raise Your Hand' feature on this Teams presentation and wait for your microphone to be enabled by the facilitator
- ❖ Direct questions to your Customer Services and/or Marketing Representative following today's call





Mark your calendar for next month's call:
Columbia Pipelines Monthly Customer Update
Thursday, April 23rd @ 2:30 ET/ 1:30 CT

Additional questions or comments?
Email: cindy_woomer@tcenergy.com