

Welcome To The Columbia Monthly Customer Update Via Microsoft Teams!

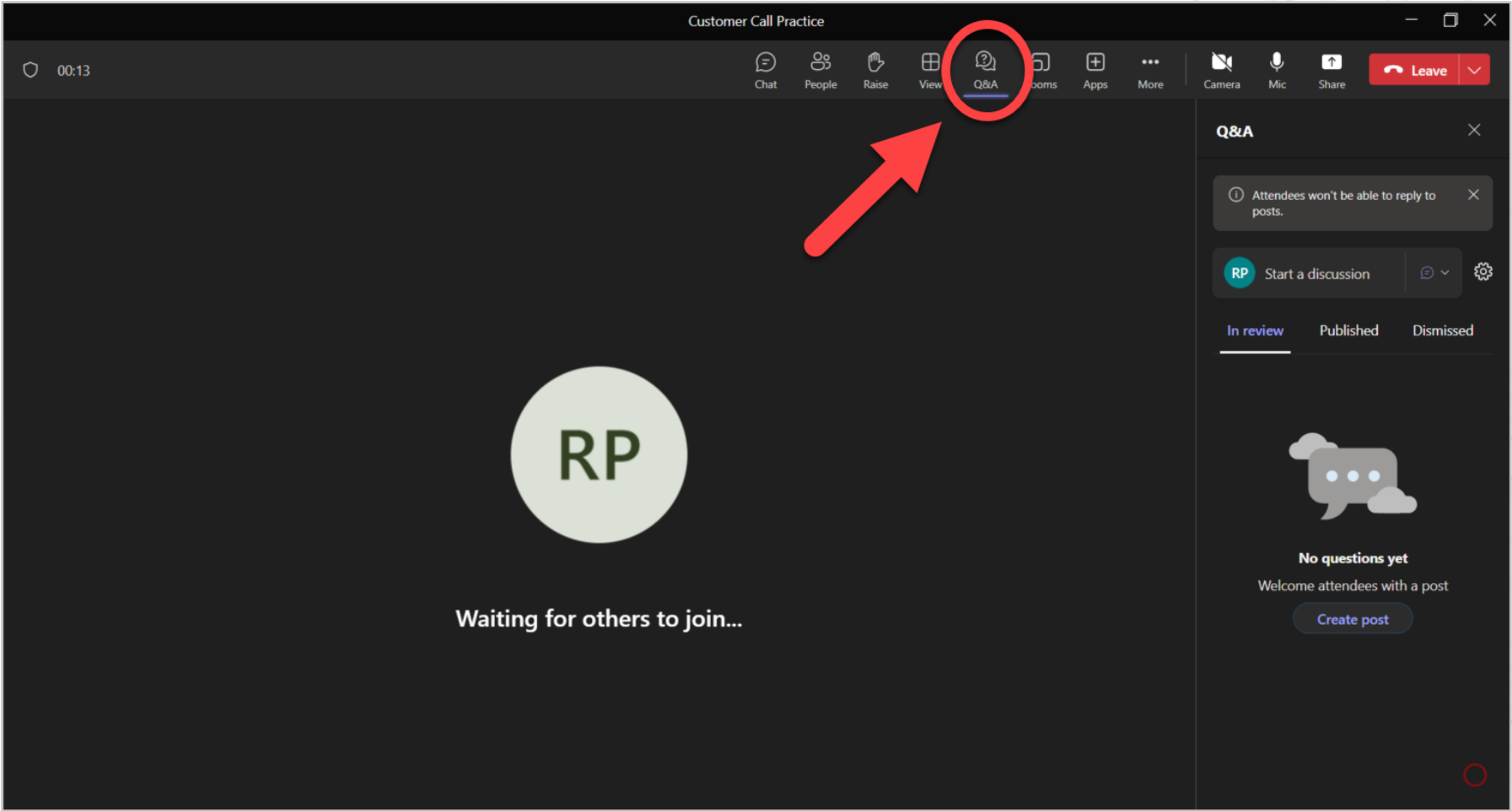
Participants will be in “listen only” mode throughout the presentation

You do not have to advance the slides, they will be advanced by the facilitator

Questions will be at the end of the presentation. You can type a question related to the presentation material during the presentation or at the end of the Q&A session when announced. Please click the Q&A icon at the top of the screen to access the chat functionality.

Thank you for your patience, we will begin shortly!

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Columbia Pipelines Monthly Customer Update

MAY 22, 2025





SAFETY MOMENT

Mental Health Awareness Month

May's Mental Health Awareness Month reminds us that psychological safety deserves the same attention as physical safety. Mental health affects one in five Americans yearly, yet many suffer silently. Creating spaces where discussing mental health feels safe prevents burnout and reduces accident risks.

This month, commit to mental wellbeing practices: take regular breaks, check in with withdrawn colleagues, and learn stress warning signs. Like other safety protocols, early mental health intervention prevents serious outcomes. By treating psychological safety as essential, we build stronger, more resilient teams where everyone thrive.

[Mental Health Awareness Month | National Alliance on Mental Illness \(NAMI\)](#)



Agenda

1. TCO Storage Update

Shane Long – Manager, Operations Planning

2. Construction Maintenance

Tom Koontz - Lead Representative, Customer Services

3. News from Customer Service

Dillon Schoolcraft - Customer Services



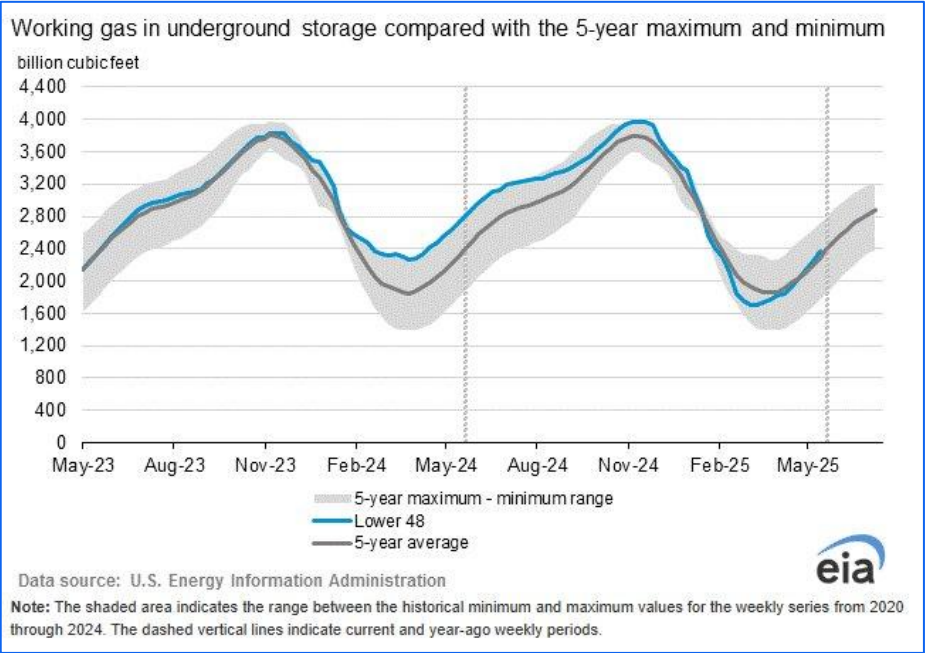
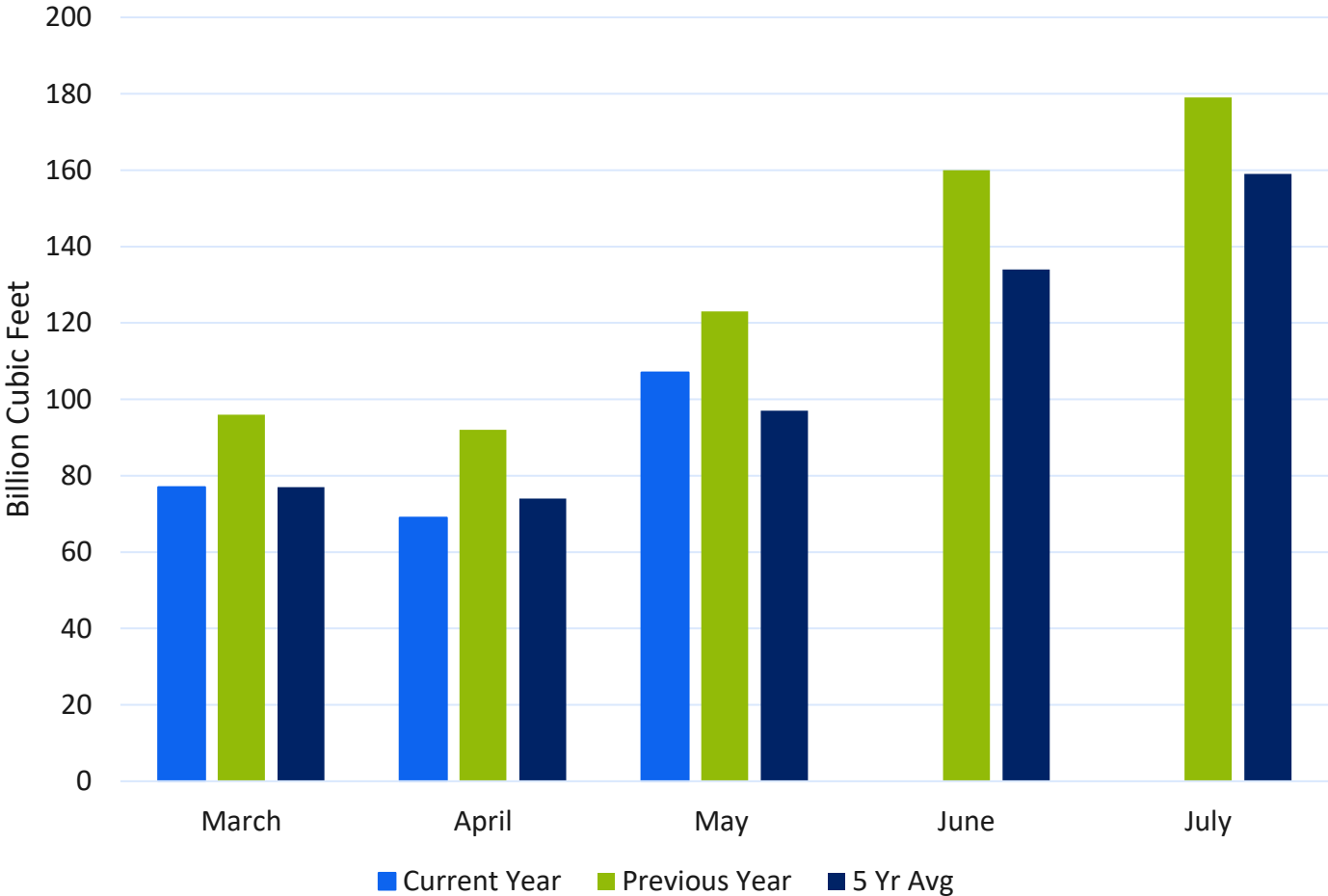
TCO Storage Update

Shane Long – Manager, Operations Planning

MAY 22, 2025

TCO Storage Inventory & the EIA

Working Gas Levels as of May 15th, 2025



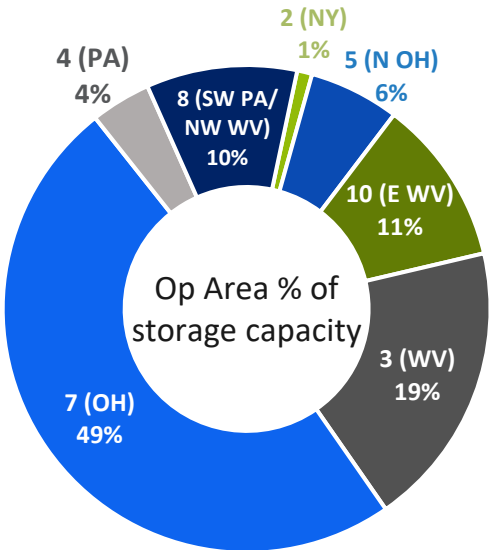
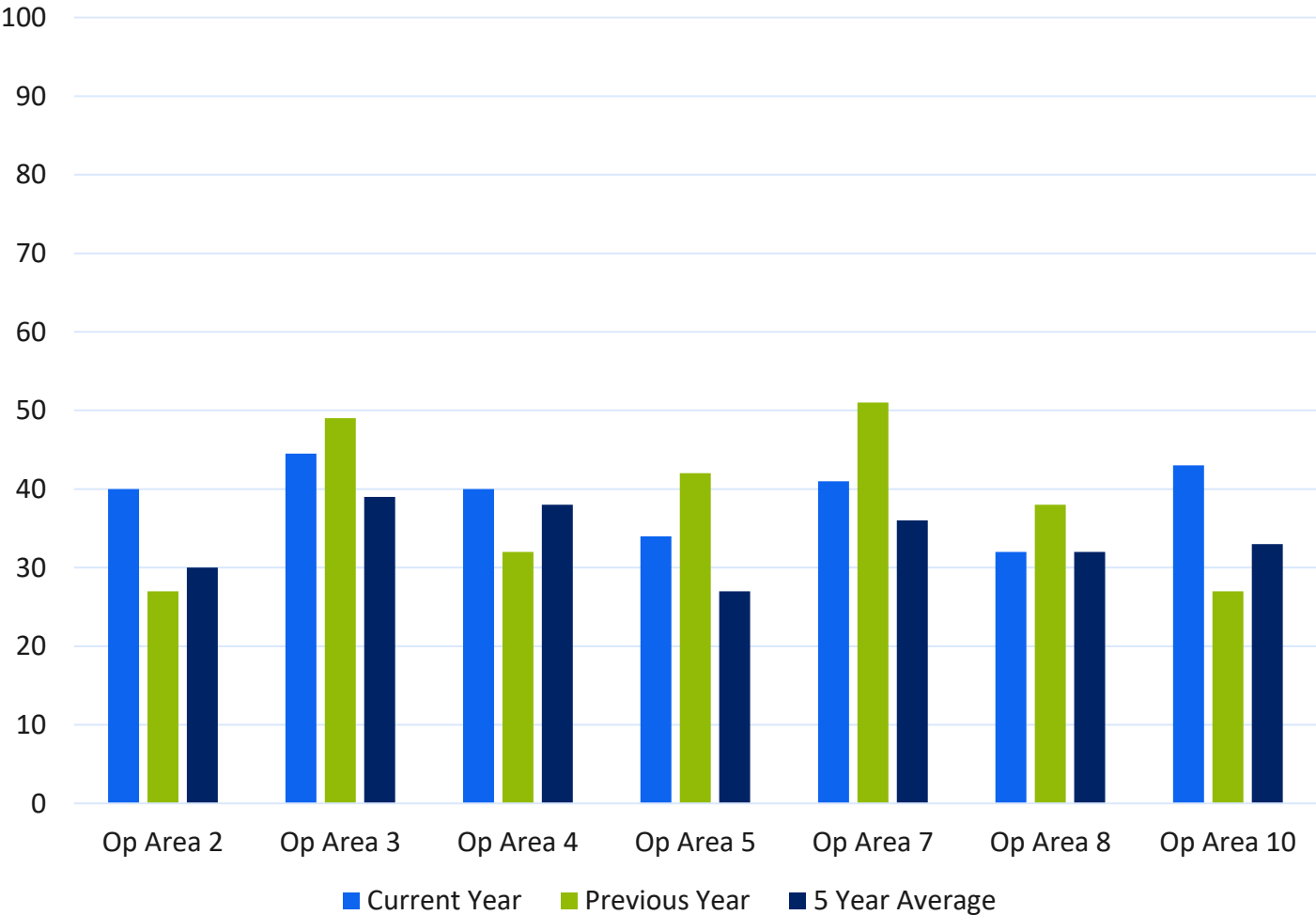
↓ 333 billion cubic feet less than previous year

↑ 90 billion cubic feet below the five-year average



Storage Working Gas Inventory by Operating Area

Percent Working Gas Levels as of May 15th, 2025



Operating Area	Current % full	Difference from five-year avg.
2 (NY)	40%	10%
3 (WV)	44%	5%
4 (S Central PA)	40%	1%
5 (N OH)	34%	6%
7 (OH)	41%	5%
8 (SW PA/ NW WV)	32%	0%
10 (E WV)	43%	10%
TOTAL	40%	5%



All things FSS

- ❖ SCQ – Storage Contract Qty
- ❖ MDSQ – Maximum Daily Storage Qty
- ❖ MDIQ – Maximum Daily Injection Qty
- ❖ MMIQ – Maximum Monthly Injection Qty

Month	Max Monthly Inject Qty (percent of SCQ)
May thru July	20%
August	18%
September	13%

Month	Inventory (SCQ)
June 30	No more than 60%
August 31	No more than 85%



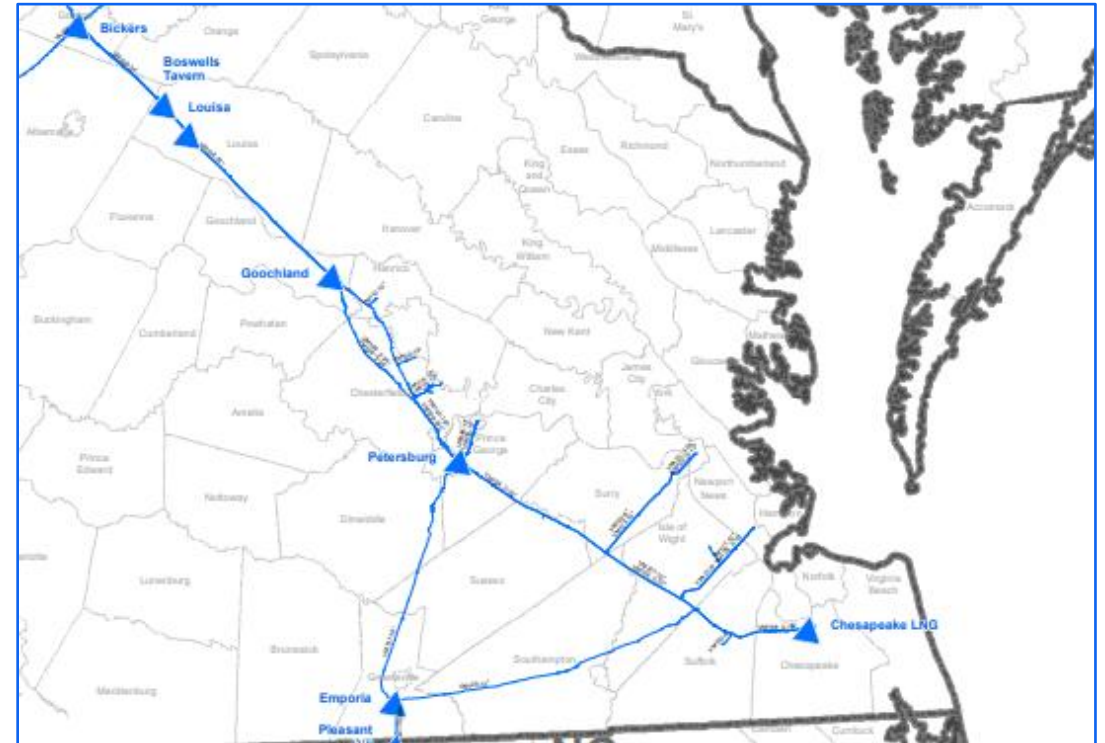
Construction and Maintenance

Tom Koontz— Lead Representative, Customer Services

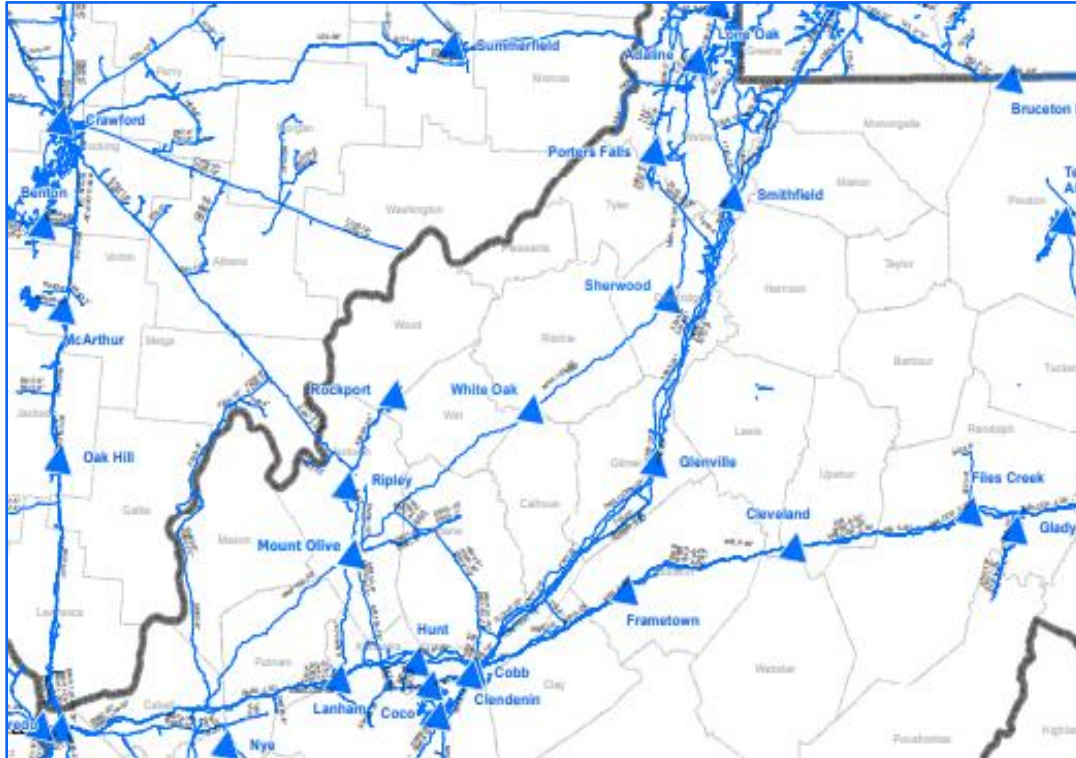
MAY 22, 2025

Upcoming TCO Maintenance

- ❖ Line VM107/108 Pipeline maintenance between Petersburg CS and end of line
 - June 4 – September 30, 2025
 - Capacity at 831081 (Gravel Neck), 833469 (CALP), and the PETRSBRG constraint may be reduced
- ❖ Line VM122/123 Pipeline maintenance
 - June 6-10, 2025
 - Flow reduced to zero at 831081 (Gravel Neck) and 831023 (behind 30VN-VNG)
- ❖ Line VM132 Pipeline maintenance
 - June 7 & June 12, 2025
 - Flow reduced to zero during stopple work at 833469 (CALP)

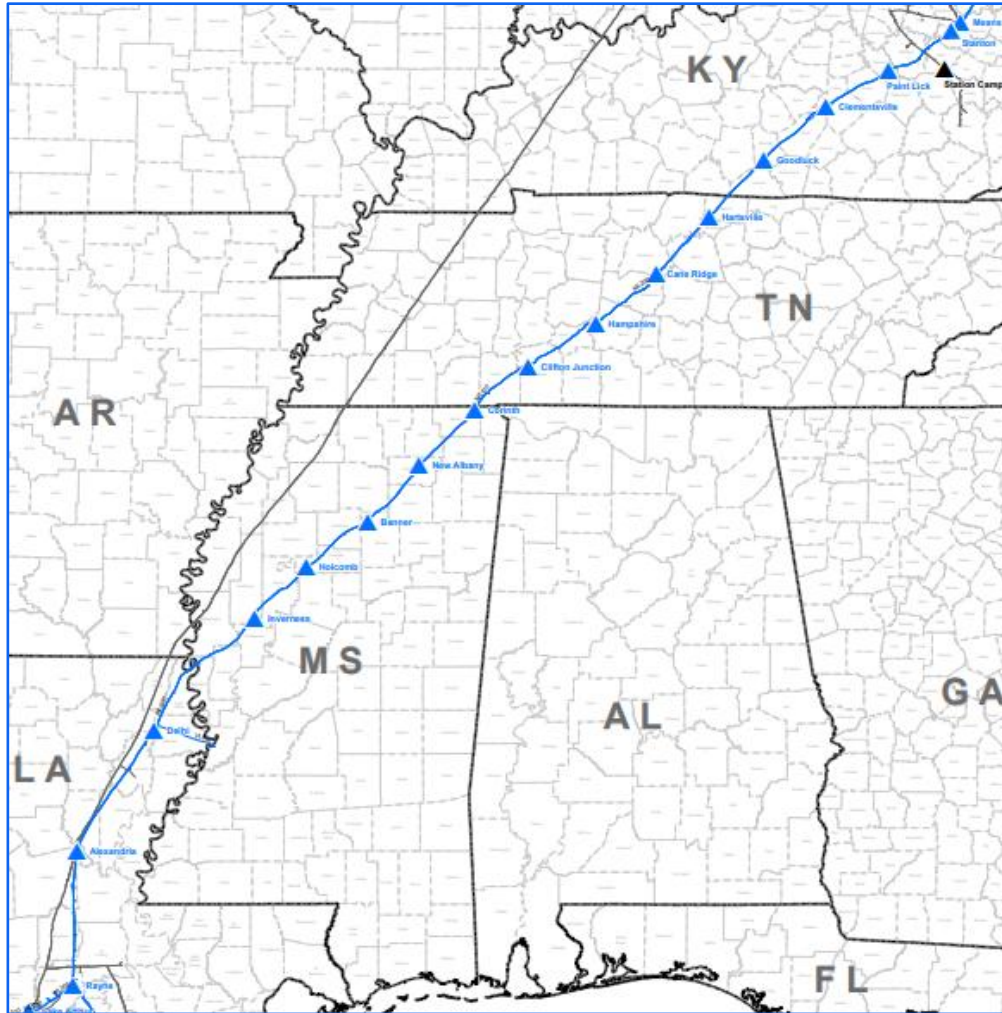


Upcoming TCO Maintenance



- ❖ WB Loop Maintenance
 - ❖ May 28 – June 5, 2025
 - ❖ Maintenance work near Files Creek CS will require I1 (Cassidy Mtn) to be shut in
- ❖ Line PM3 Pipe replacement
 - ❖ June 11-13, 2025
 - Production will be shut in at the following meters: 805905, 833493, 833486 and 842466 (behind MLI CNR02)
- ❖ Line BM109 Maintenance
 - ❖ July 1-31, 2025
 - ❖ Capacity will be reduced at several production locations and also Line P North (CHSTKENO) and KA Low (MAYTHUFF) constraints
- ❖ Line H Pipe replacement
 - ❖ July – August 2025
 - Pipe replacement duration may last up to 8 weeks with an impact to capacity through the Cobb Line H (A03LINEH) constraint

Upcoming CGT Maintenance



- ❖ Alexandria CS maintenance
 - June 3-4, 2025
 - Backhaul capacity through AlexSEG will be set to a level between 2,325,000 – 2,500,000 Dth/d
- ❖ Mainline 300 & 100 maintenance between Stanton and Clementsville CS
 - June 3-14, 2025
 - Backhaul capacity through ClemSEG will be set to a level between 2,000,000 – 2,325,000 Dth/d
- ❖ Shelburn CS unit maintenance
 - June 17, 2025
 - Backhaul capacity through ShelSEG will be set to 2,350,000 Dth/d
- ❖ Chicot CS unit maintenance
 - June 18-27, 2025
 - Backhaul capacity through AlexSEG will be set to 2,450,000 Dth/d

News from Customer Services

Dillon Schoolcraft - Customer Services

MAY 22, 2025

AutoPAL Invoice Charges

- ❖ AutoPAL charges are determined by the cumulative inventory balance, per pooling point, for any amount +/- 300 Dth. The charge on the invoice reflects the total volume for all days exceeding the 300 Dth tolerance.
- ❖ The Storage Balances Flow View screen will show all pooling points and can be helpful in keeping track of daily balances and ending balances for each point. Charges can accumulate rapidly if the ending balance is overlooked and not addressed.
- ❖ **Pro Tip:** Each pooling point that has AutoPAL turned on has a balance that stands alone and will be billed separately.

Issued: 11/18/2014	
Columbia Gas Transmission Company AutoPAL Discounted Tiered Pricing	
Volume Tier	Total Effective Rate
0-300	\$0.00
301+	Max Rate

Line No	Miscellaneous Notes (Charge Description - Offer #)	Receipt Location	Delivery Location	Beg Tran Date	End Tran Date	Quantity	Unit Price	No of Days	Amount Due
Service Requester Contract Number:		Service Code: IT	Rate Schedule: PAL						
0001	MONTHINV	INV	A06	04/01/25	04/30/25	38,166	0.5962		\$22,754.57
0002	MONTHINV	INV	P10	04/02/25	04/30/25	15,936	0.5962		\$9,501.04
0003	MONTHINV	INV	SPP	04/29/25	04/30/25	100	0.5962		\$59.62
Total MONTHINV						54,202			\$32,315.23
Contract Total									\$32,315.23

PAL, TCO		Summary														
Loc	Flow Date	Gross Inj Qty	Inj Fuel	Net Inj	Gross W/D Qty	W/D Fuel	Net W/D	Transfer In	Transfer Out	Daily Bal	End Bal	% of Net SCQ				
A06	04/01/2025	425		425						425	425	2.13				
A06	04/02/2025	2		2						2	427	2.14				
A06	04/03/2025				257		257			-257	170	0.85				
A06	04/04/2025	965		965						965	1,135	5.68				
A06	04/05/2025									0	1,135	5.68				
A06	04/06/2025									0	1,135	5.68				
A06	04/07/2025									0	1,135	5.68				



TC eConnects Update

JUST AN FYI:

- ❖ ANR Pipeline will soon be added into TC eConnects and will replace the GEMS application later this year.
- ❖ Spread the word if you also do business on ANR or have someone on your team that does.
- ❖ More to come in the months ahead for information related to System Access, Training and Timelines.





Q&A

If you have any questions, please utilize the Q&A feature on this Teams presentation, or direct questions to your Customer Services and/or Marketing Representative.

**MARK YOUR CALENDAR FOR NEXT
MONTH'S CALL:**

COLUMBIA PIPELINES MONTHLY
CUSTOMER UPDATE – TUESDAY,
June 24th @ 2:30 ET/ 1:30 CT

ADDITIONAL QUESTIONS OR COMMENTS?
EMAIL: CINDY_BURNETTE@TCENERGY.COM

