

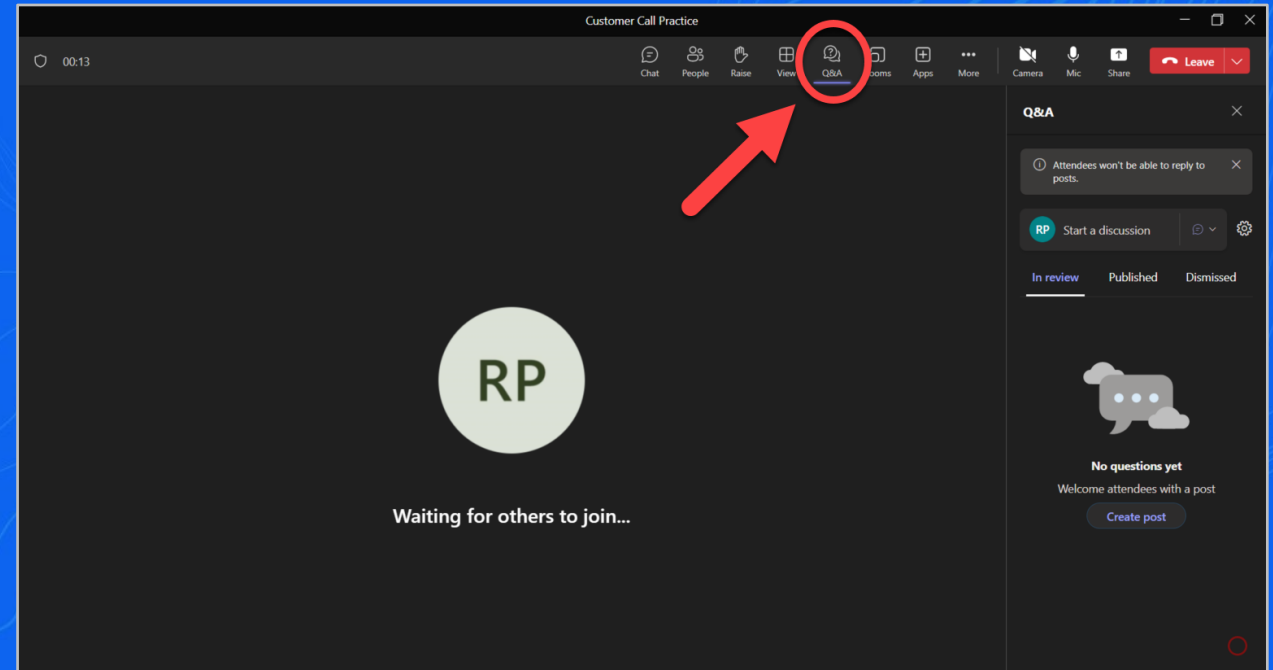
Welcome!

Participants will be in “listen only” mode throughout the presentation

You do not have to advance the slides, they will be advanced by the facilitator

Questions will be at the end of the presentation. You can type a question related to the presentation material during the presentation or at the end of the Q&A session when announced. Please click the Q&A icon at the top of the screen to access the chat functionality.

Thank you for your patience, we will begin shortly!





Columbia Pipelines Monthly Customer Update

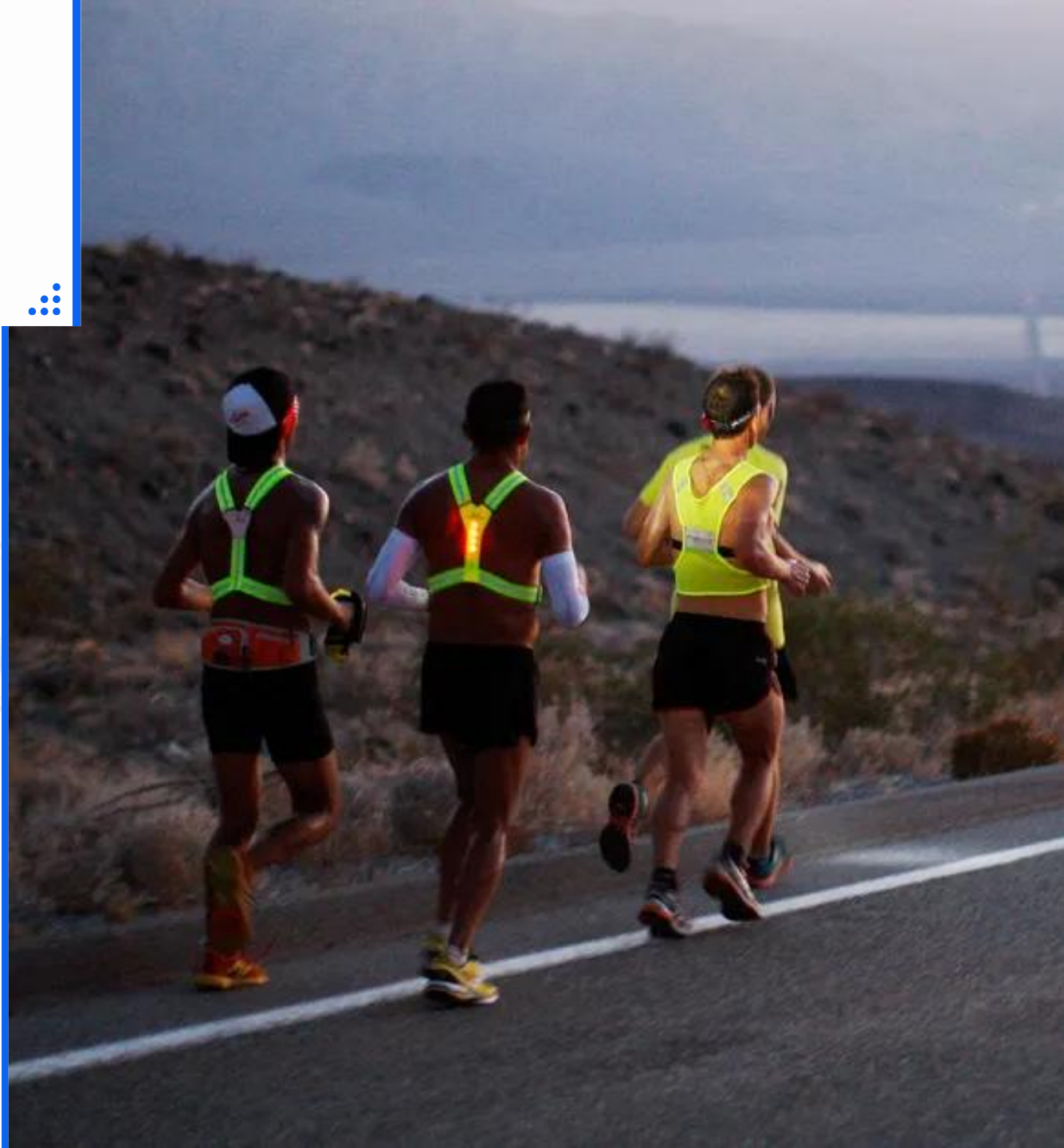
OCTOBER 23, 2025



SAFETY MOMENT

“Fall back” marks the end of Daylight Savings time and occurs on **Sunday, November 2nd**. Follow the below tips to boost your safety this Fall:

- ✓ Wear reflective gear if walking or biking
- ✓ Use the time change as a reminder to test smoke and carbon monoxide detectors
- ✓ Pack a winter car emergency kit with warm clothes, blankets, flashlight, & other essentials
- ✓ Inspect vehicle lights
- ✓ Use extra caution behind the wheel





Agenda

❖ TCO Storage Update

Spencer Storey – Operations Planning

❖ Construction & Maintenance

Dillon Schoolcraft - Customer Services

❖ News from Customer Services

Cindy Woomer – Manager, Customer Services

Zulema Elchehabi – Customer Services

--- Intermission ---

❖ CGT Maintenance Timeline

Steve Browder – Manager, Operations Planning



TCO Storage Update

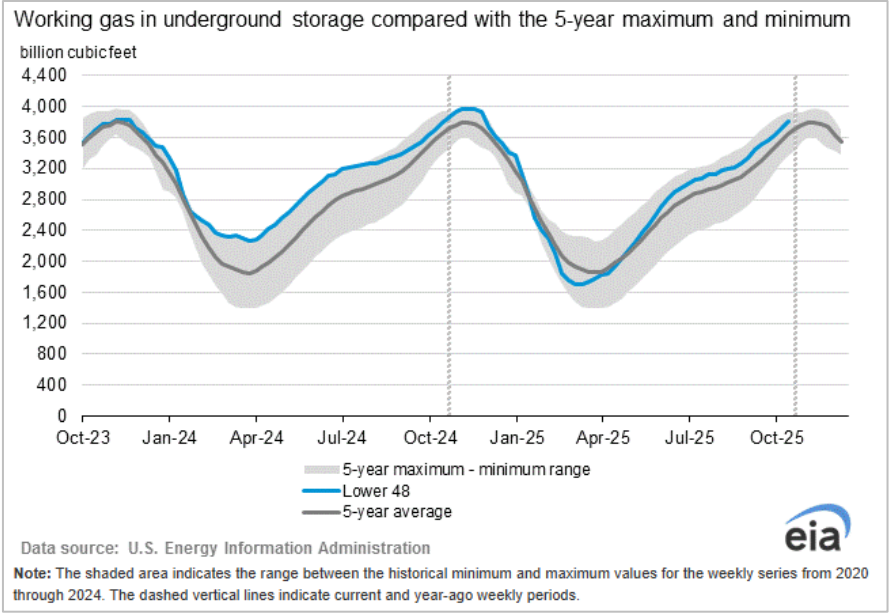
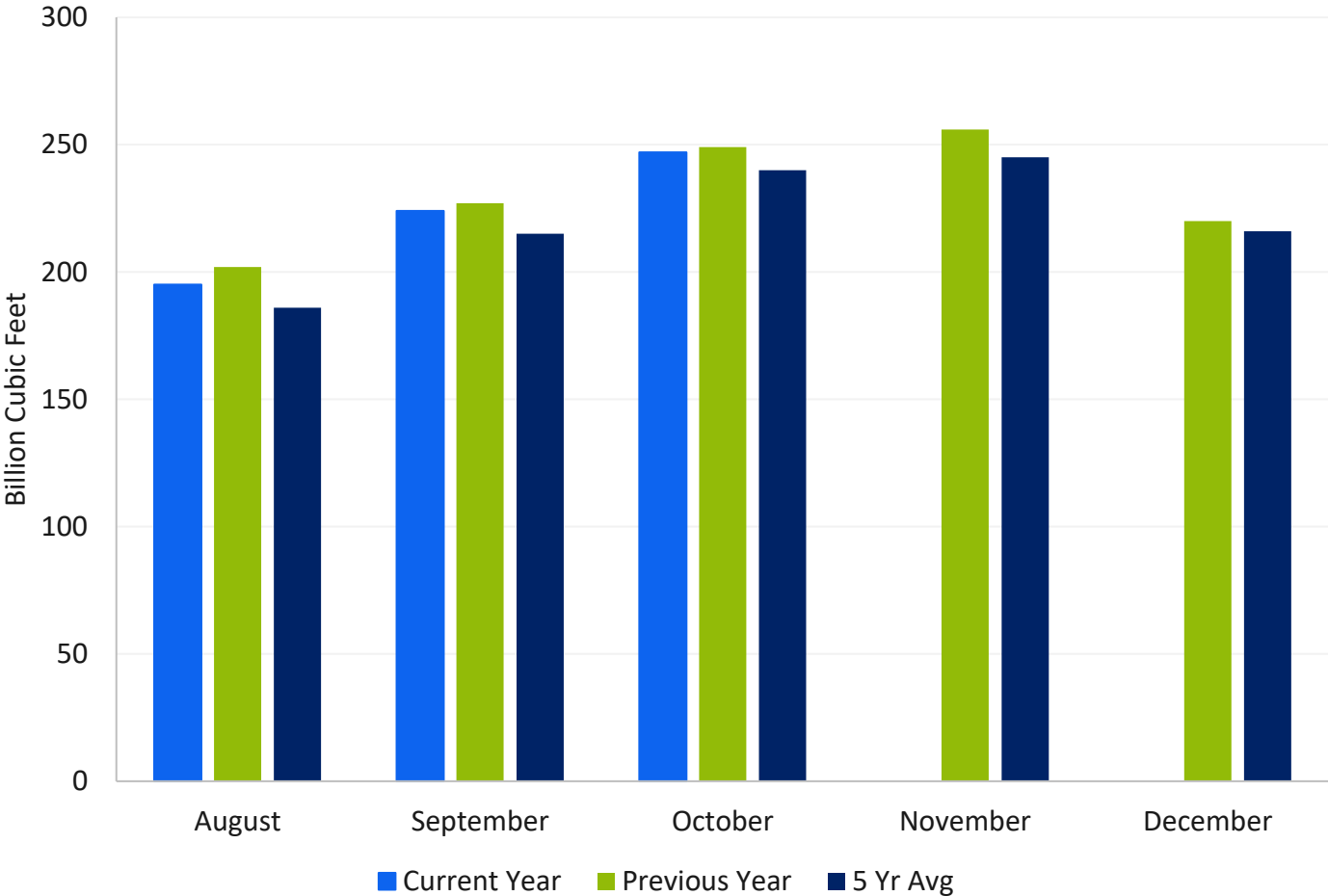
Spencer Storey – Operations Planning

OCTOBER 23, 2025



TCO Storage Inventory & the EIA

Working Gas Levels as of October 15th, 2025

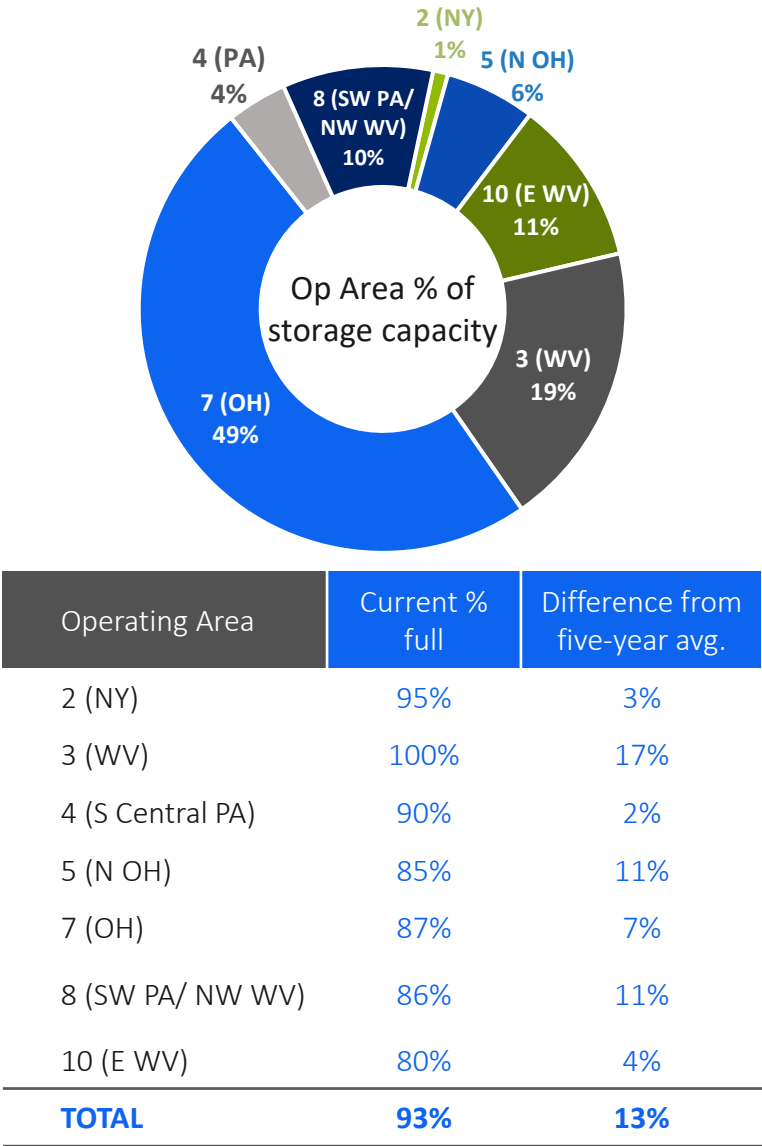
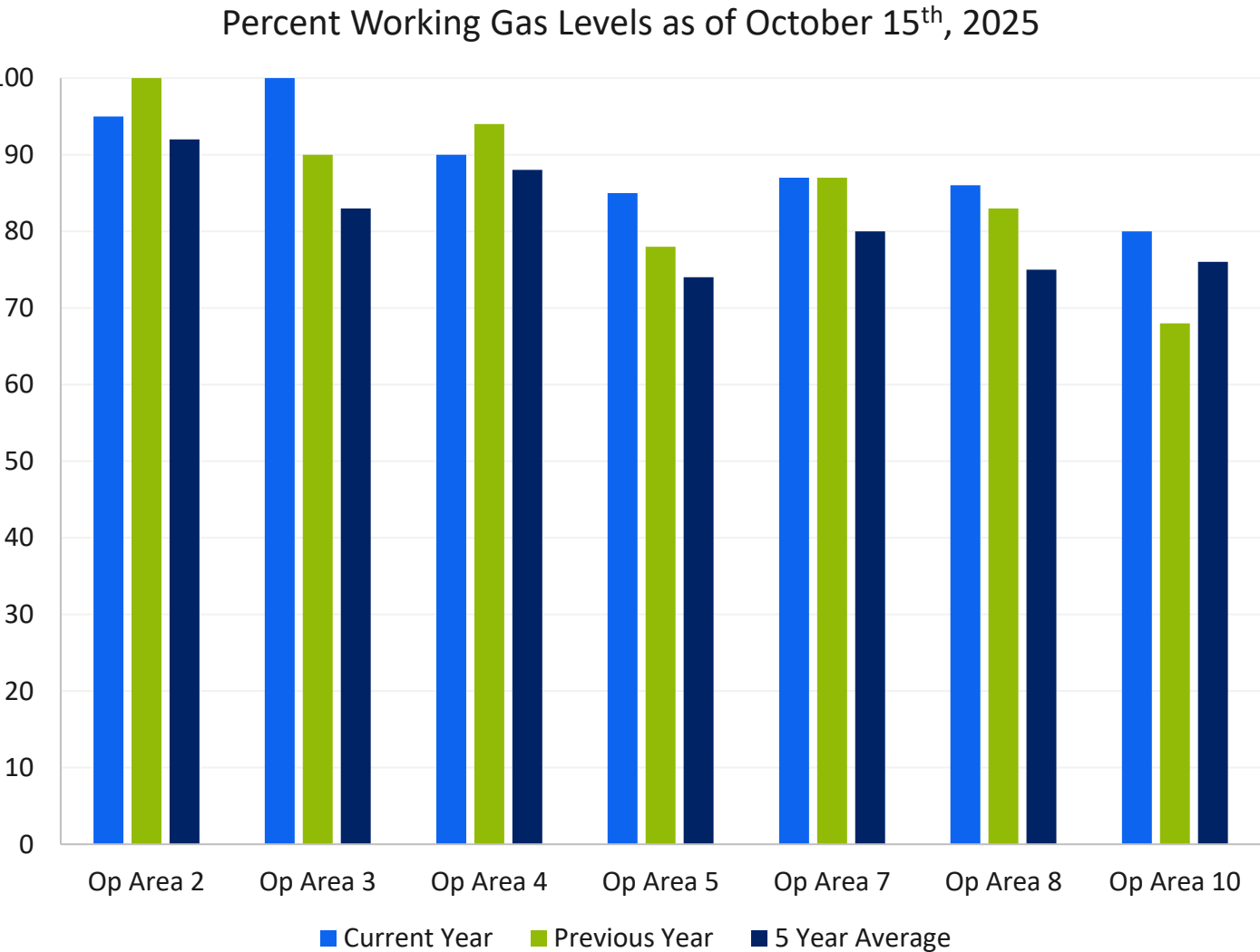


↑ 34 billion cubic feet greater than previous year

↑ 164 billion cubic feet above the five-year average



Storage Working Gas Inventory by Operating Area



All Things FSS – Shoulder Season

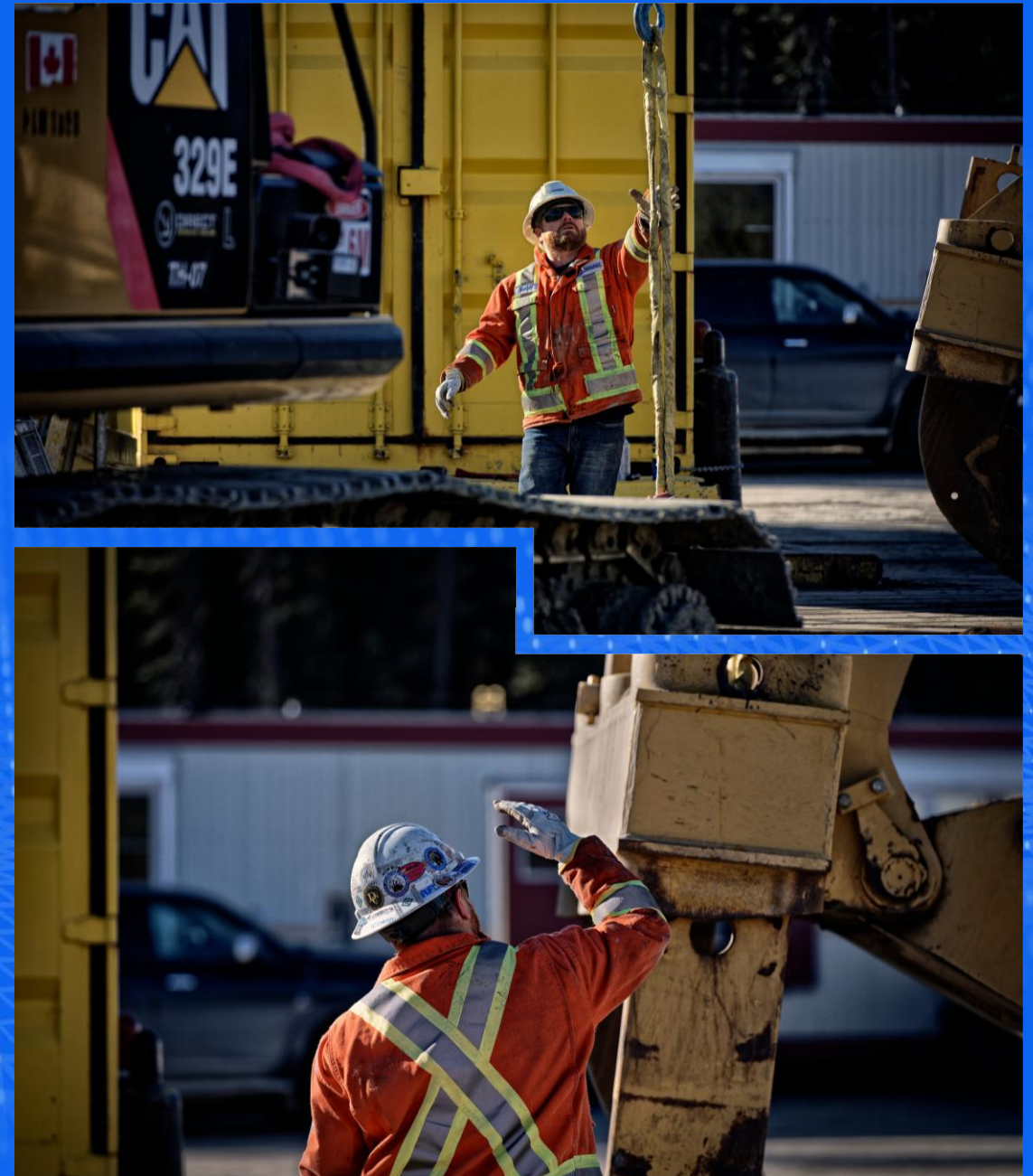
- ❖ Continue to monitor critical notices for storage updates
 - ❧ Operational Alerts
 - ❧ Critical Days
- ❖ SCQ – Storage Contract Qty
- ❖ MDSQ – Max Daily Storage Qty
- ❖ MDIQ – Max Daily Injection Qty
 - ❧ October MDIQ = 1/25th of MMIQ
 - ❧ November MDIQ = 1/30th of MMIQ
- ❖ MMIQ – Max Monthly Injection Qty
 - ❧ October = 9% of SCQ
 - ❧ November = 5% of SCQ
- ❖ MDWQ – Max Daily Withdrawal Qty
- ❖ MMWQ – Max Monthly Withdrawal Qty
 - ❧ November = 40% of SCQ
 - ❧ December = 40% of SCQ



Construction & Maintenance

Dillon Schoolcraft –
Customer Services

OCTOBER 23, 2025



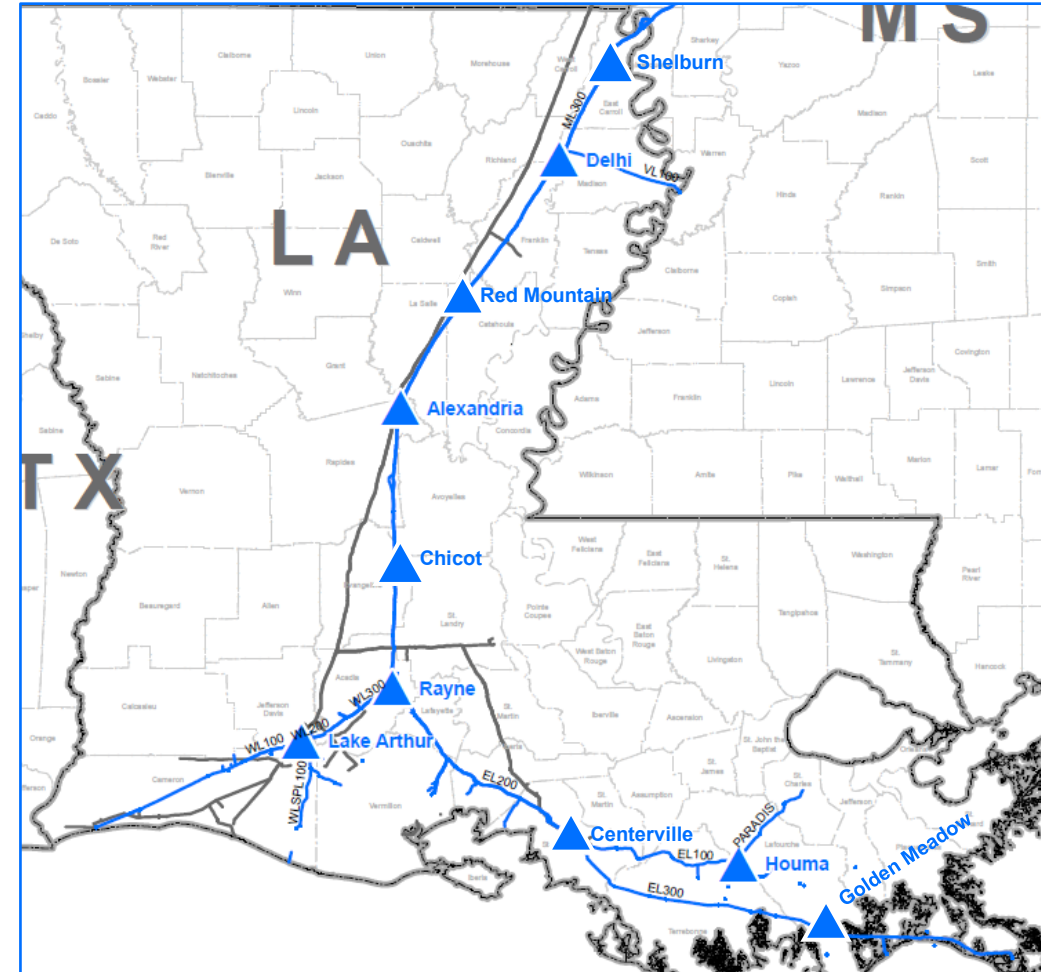
Upcoming CGT Maintenance

❖ Red Mountain Compressor Station Units 2901 & 2902

- ❖ November 11-13, 2025
- ❖ Backhaul through AlexSEG will be reduced to a level between 2,300,000 - 2,550,000 Dth/d
- ❖ Please monitor the Daily Capacity Posting for the specific capacity setting each day of the outage

❖ Alexandria Compressor Station Unit 908

- ❖ November 18-20, 2025
- ❖ Backhaul capacity through AlexSEG will be set at 2,450,000 Dth/d



News from Customer Services

Cindy Woomer—
Manager, Customer Services
&
Zulema Elchehabi — Customer
Services

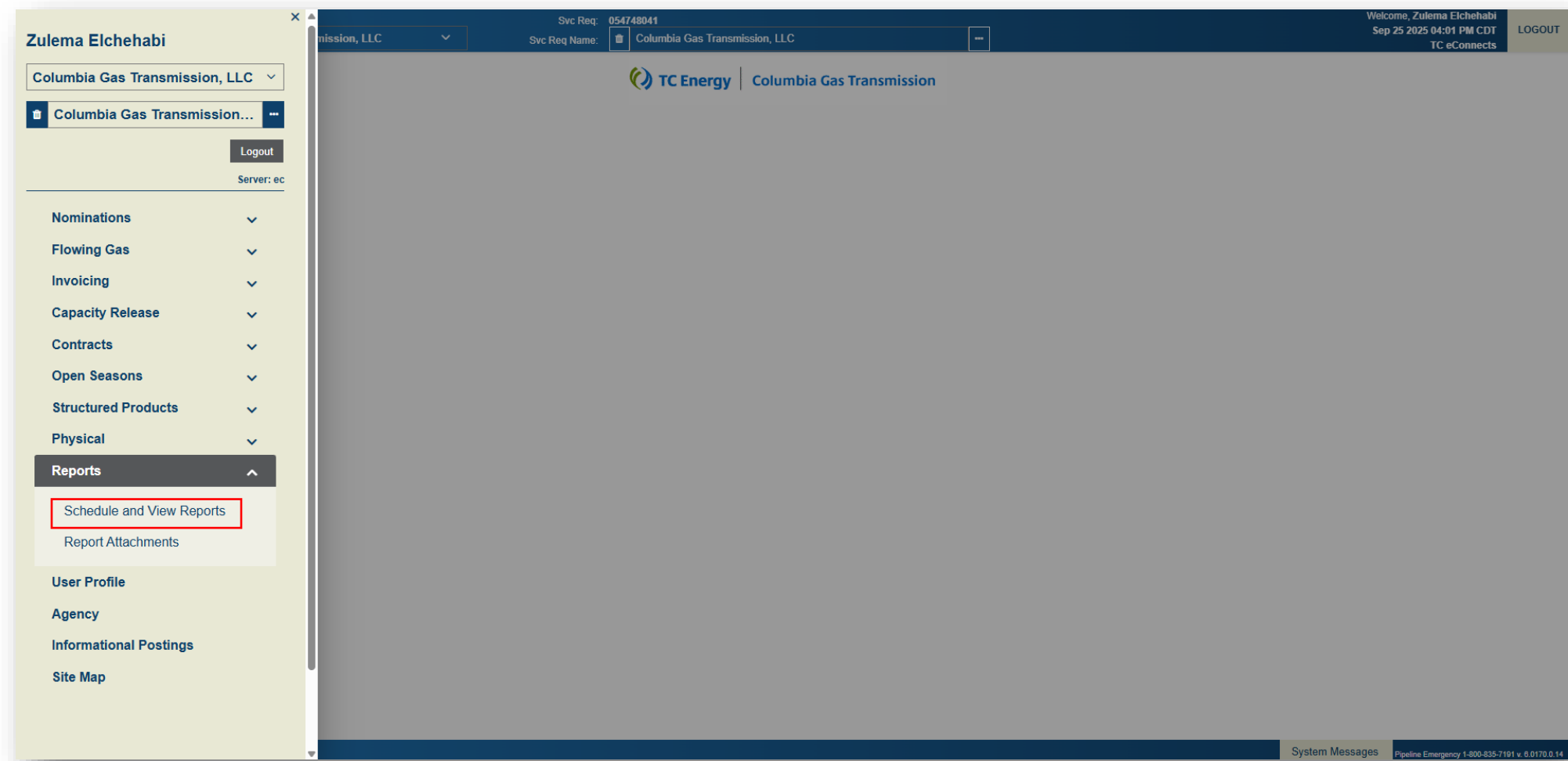


TC eConnects Reports

- ❖ **Measurement Detail Report** – View measurement details for all meters connected to a specified point, including gravity, molecule percent, BTU, flow temperature, and energy quantity
- ❖ **Delivery Measurement Detail** – Provides a detailed report for temperature, specific gravity, N2, CO2, meter index reading, MCF, BTU content, Dth. This report is organized by meter.
- ❖ **Gas Flow Summary** – Custom report with many available parameters/ filters to show detailed flow information. This is also available in TC eConnects → Flowing Gas → Gas Flow Summary
- ❖ **Operator Confirmation Report** – Shows what point operator confirmed for a given point
- ❖ **OBA Imbalance Confirmation** – Shows imbalance quantities and nominated quantities to the balanced point

How to Subscribe to Reports

❖ To subscribe to reports, click ‘[Reports](#)’ in the menu tree → [Schedule and View Reports](#)



Subscribe to Reports - Parameters

- ❖ The report parameters depend on the type of report requested. The asterisk indicates a required field that must be entered to submit the request.
- ❖ **Render Format**– Allows you to select the format you would like to receive the report. PDF is the default and most widely used.
- ❖ **Acct Prd/Month** – Choose the accounting period/ month for the report. You may select from either the dropdown or by date by clicking the calendar icon.
- ❖ **Email** – Enter the email address that is to receive the report. You may enter a single email or multiple. If multiple emails are entered, separate each email with a comma.
- ❖ **BA** – Enter the desired Operator/ Agency name for the report
- ❖ **Location** – Select the location for the report. If you’d like to receive multiple locations on a single report, omit entering a location
- ❖ **Svc Req K** – Select the Svc Req K for the report. If you’d like to receive multiple Svc Req K’s on a single report, omit entering a K

TSP: 054748041

Svc Req: 054748041

TSP Name: Columbia Gas Transmission, LLC

Svc Req Name: Columbia Gas Transmission, LLC

Nomination Matrix

Schedule and View Reports

Schedule and View Reports - Details: New

Nomination By Location

Actions

Action

Details

Report Name

Delivery Measurement Detail

Scheduled Time

mm/dd/yyyy

Parameters

* Render Format

PDF

* Acct Prd

Prior Accounting Period

* Email

MyEmail@hotmail.com

* BA

ABC Natural Gas Company

Location

LeachBH

Recurrence Pattern

Choose Pattern

Enter Pattern

:

every

minutes

Begin Dt

mm/dd/yyyy

End Dt

mm/dd/yyyy



Subscribe to Reports – Recurrence Pattern

- ❖ Establish the frequency of report by clicking the '**Recurrence Pattern**' checkbox and entering the parameters, then click '**Submit**'
- ❖ Note: for daily reports
 - **Acct Prd** – 'Yesterday'
 - **Recurrence Pattern** – 'Every day at 1:45pm'
- ❖ Note: for final month reports
 - **Acct Prd** – 'Prior Accounting Period'
 - **Recurrence Pattern** – '10th day of the month'

The screenshot displays the 'Schedule and View Reports - Details: New' interface for Columbia Gas Transmission, LLC. The top navigation bar shows the TSP Name as 'Columbia Gas Transmission, LLC' and the Svc Req Name as 'ABC Natural Gas Company'. The main form is divided into several sections:

- Actions:** A dropdown menu for selecting an action.
- Details:** Fields for Report Name (OBA Imbalance Confirmation), Scheduled Time (mm/dd/yyyy), ID, Status, Asset (Columbia Gas Transmission, LLC), BA (ABC Natural Gas Company), Requester (T0001968), Email (checkbox), Started Time (mm/dd/yyyy), Completed Time (mm/dd/yyyy), and Messages.
- Parameters:** Fields for * Render Format (PDF), * Month (Prior Accounting Period), Email (MyEmail@hotmail.com), and Svc Req K.
- Recurrence Pattern:** A section highlighted with a red box, containing a 'Choose Pattern' dropdown, 'Enter Pattern' fields (mm/dd/yyyy : mm/dd/yyyy every mm minutes), and 'Begin Dt' and 'End Dt' date pickers.

Looking Ahead – Seasonal Capacity Changes

TCO

- ✓ The team continues to monitor storage levels, weather forecasts, and other operational variables to determine when non-firm capacity changes will become necessary.
- ✓ Seasonal capacity changes for winter operations typically include increased non-firm receipt & decreased non-firm delivery availability.

CGT

- ✓ Effective November 1, the Design Backhaul Capacity through the following internal constraints will be increased by approx. 90,000 Dth:
 - ShelSEG
 - DelhiSEG
 - AlexSEG
 - RayneSEG

Daily Capacity Postings

- ✓ Reminder – TCO & CGT provide a Daily Capacity Posting, which is posted each business day by 7:30am CT
- ✓ The Daily Capacity Postings illustrate commercial restrictions for the next gas day(s), including non-firm/ secondary availability, AutoPAL limits, etc.
- ✓ Continue to monitor critical notices for more information

Q&A

If you have any questions, please utilize the Q&A feature on this Teams presentation, or direct questions to your Customer Services and/or Marketing Representative.





Mark your calendar for next month's call:

Columbia Pipelines Monthly Customer Update -
Thursday, November 20th @ 2:30 ET/ 1:30 CT

Additional questions or comments?
Email: cindy_woomer@tcenergy.com