

Welcome To The Columbia Monthly Customer Update Via Microsoft Teams!

Participants will be in “listen only” mode throughout the presentation

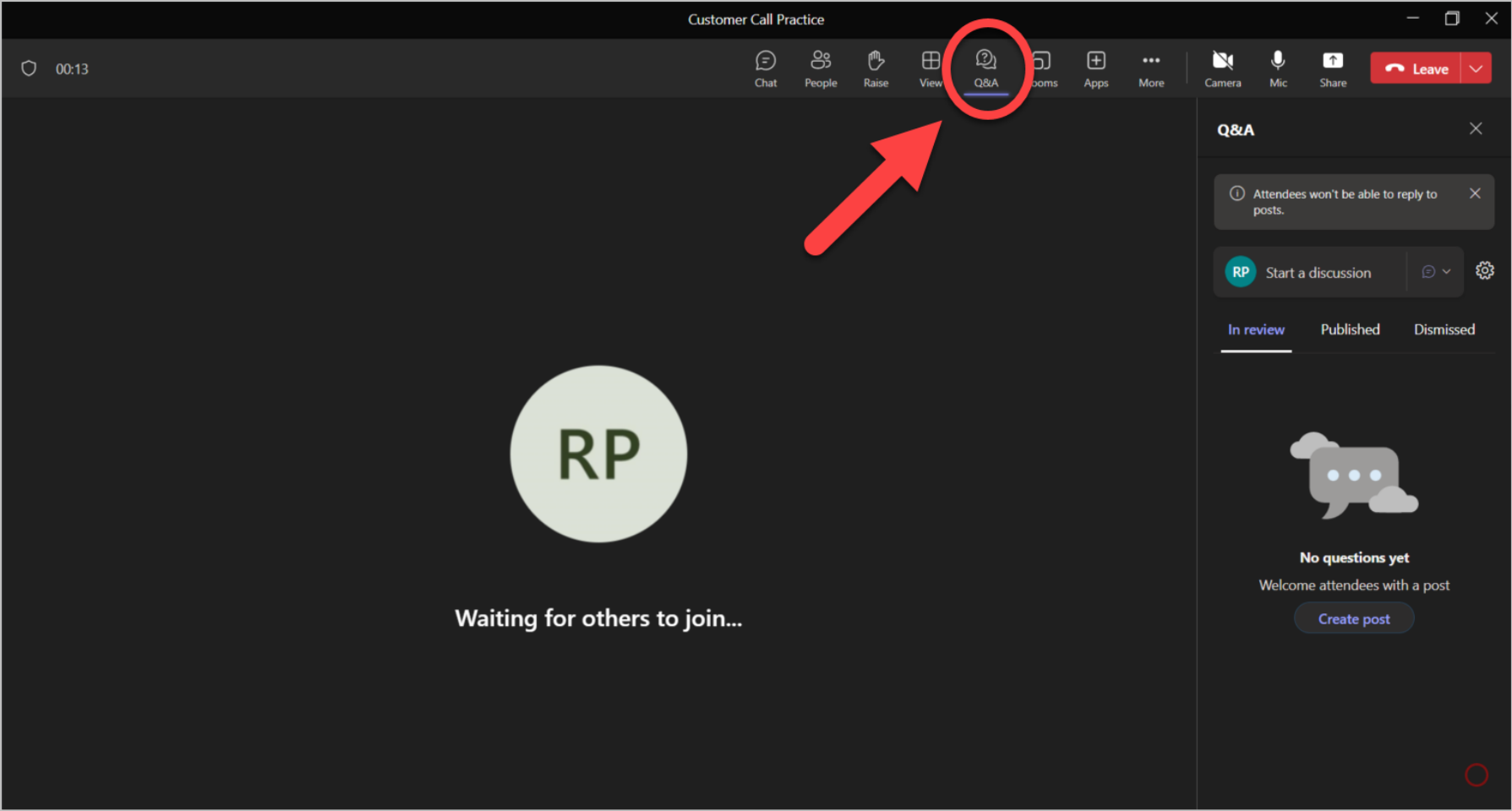
You do not have to advance the slides, they will be advanced by the facilitator

Questions will be at the end of the presentation. You can type a question related to the presentation material during the presentation or at the end of the Q&A session when announced. Please click the Q&A icon at the top of the screen to access the chat functionality.

Thank you for your patience, we will begin shortly!



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Columbia Pipelines Monthly Customer Update

DECEMBER 19, 2024

Safety Moment

Traveling by car during the holidays has the highest fatality rate among major transportation forms, with hundreds of lives lost annually on New Year's, Thanksgiving, and Christmas. Alcohol impairment contributes to about a third of these fatalities, emphasizing the need for caution.

Stay safe by preparing your car for winter and carrying an emergency kit. Get enough rest, plan for heavy traffic, and ensure all passengers are buckled up. Avoid distractions like cell phones, practice defensive driving, and designate a sober driver to prevent impaired driving accidents.

To learn more visit:

[Holiday Safety - National Safety Council](#)





Agenda

1. TCO Storage Update

Shane Long – Manager, Operations Planning

2. Operations Overview

Tyler King – Manager, Customer Services

3. Construction Maintenance

Tom Koontz - Lead Representative, Customer Services

4. News from Customer Service

Cindy Burnette – Manager, Customer Services



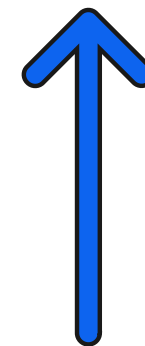
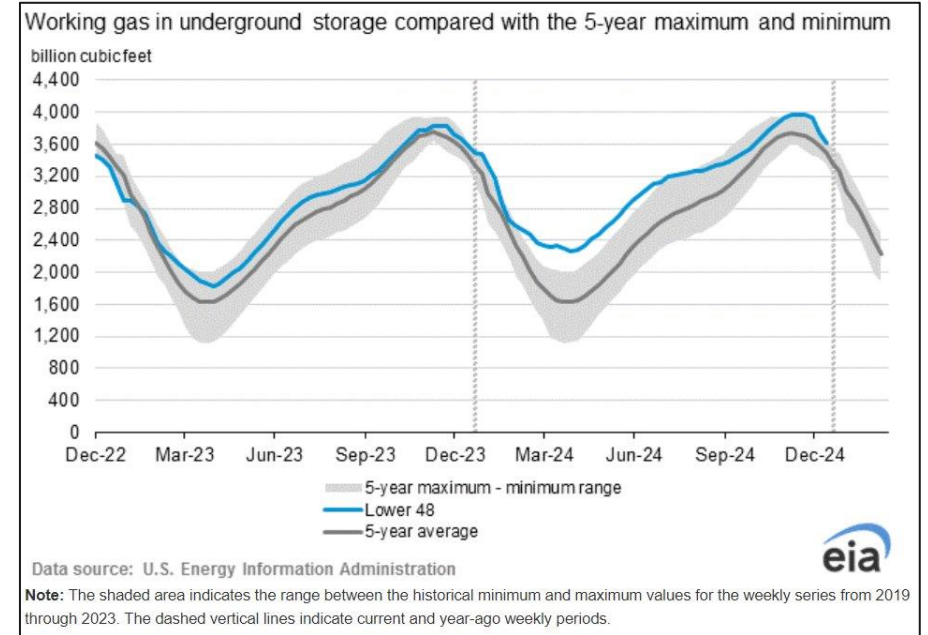
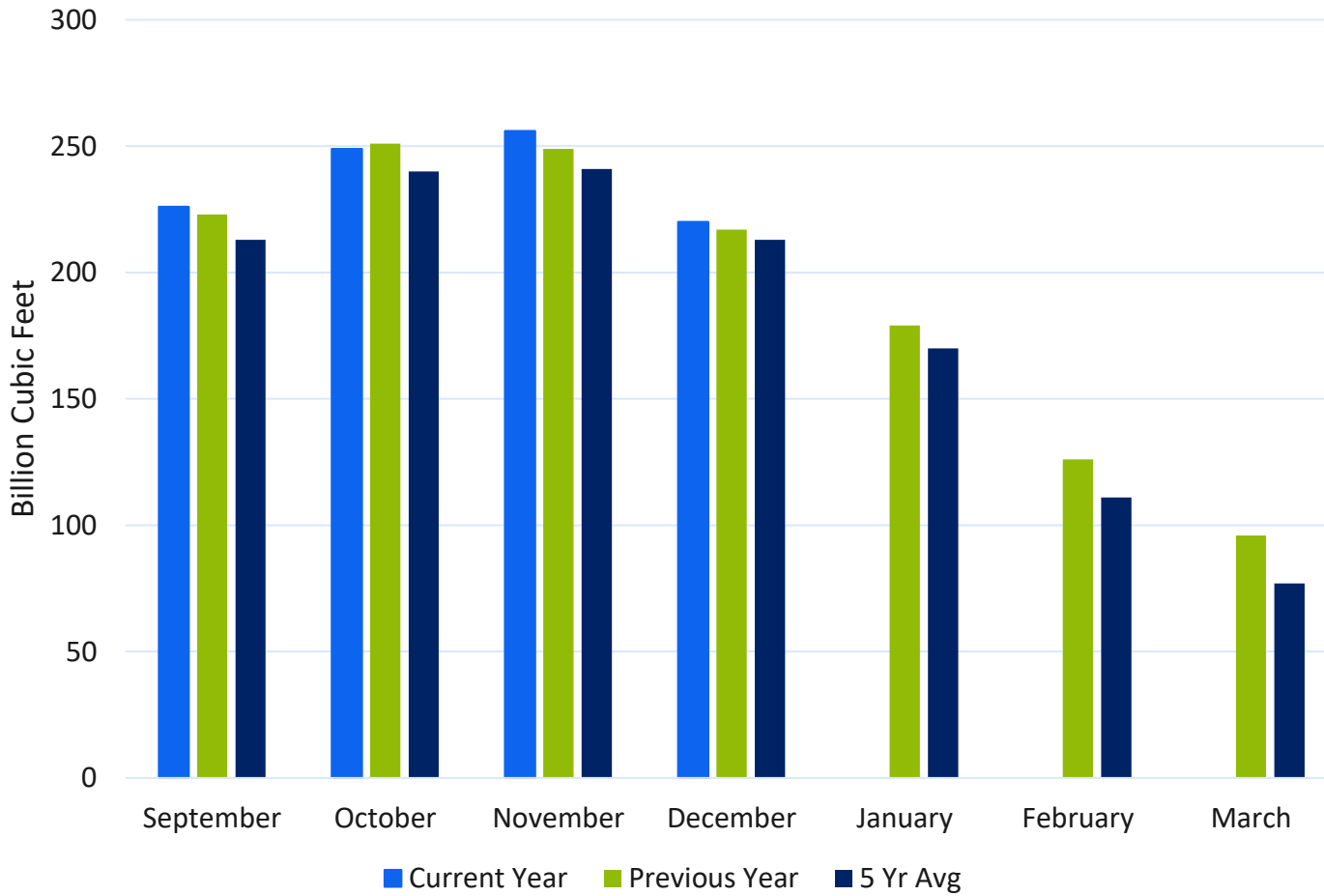
TCO Storage Update

Shane Long – Manager, Operations Planning

DECEMBER 19, 2024

TCO Storage Inventory & the EIA

Working Gas Levels as of December 15th, 2024



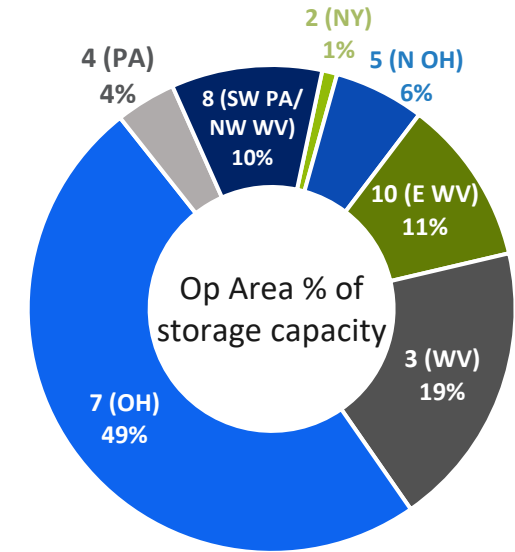
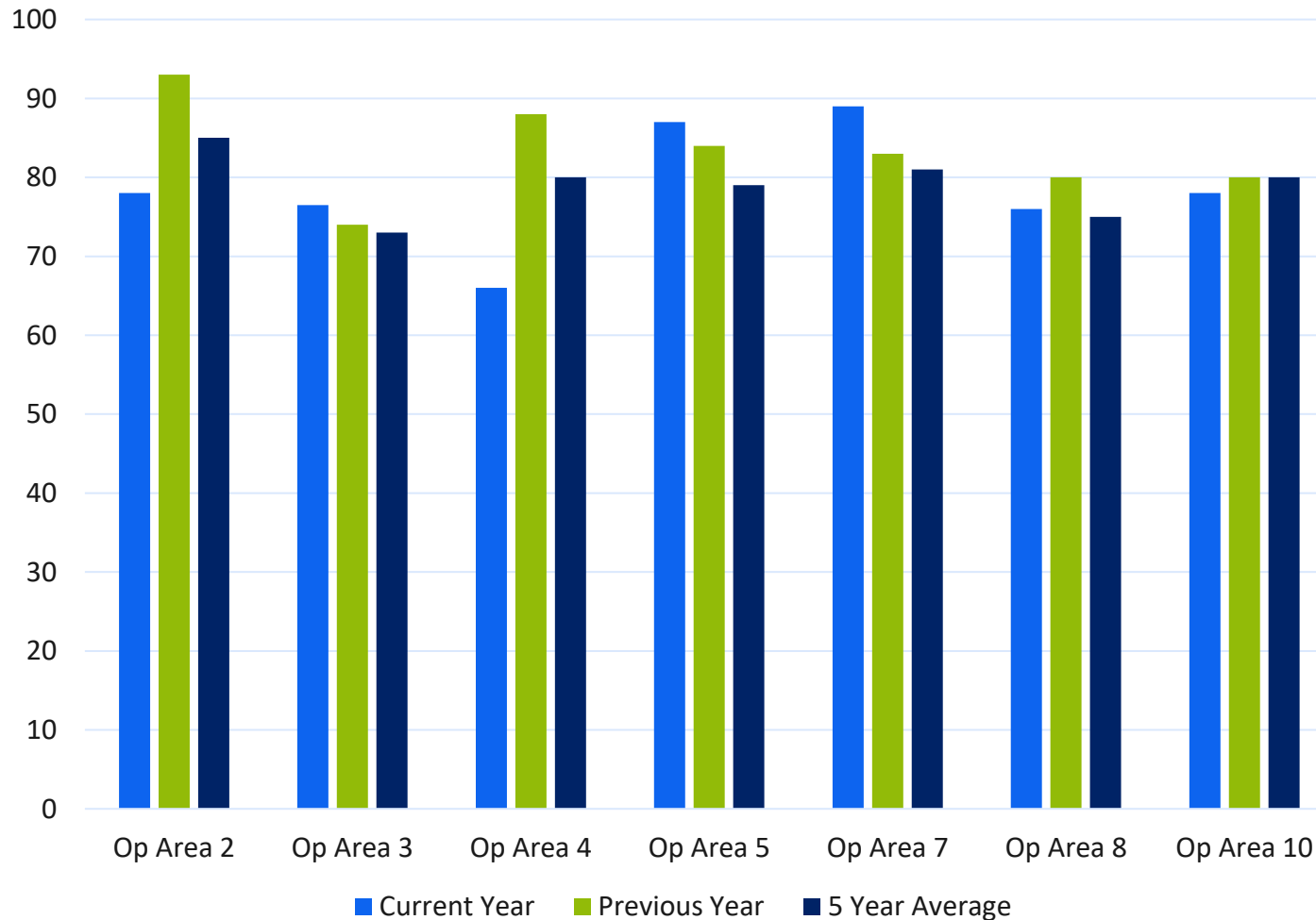
20 billion cubic feet more than previous year

132 billion cubic feet above the five-year average



Storage Working Gas Inventory by Operating Area

Percent Working Gas Levels as of December 15th, 2024



Operating Area	Current % full	Difference from five-year avg.
2 (NY)	78%	(7)%
3 (WV)	76%	3%
4 (S Central PA)	66%	(14)%
5 (N OH)	87%	7%
7 (OH)	89%	8%
8 (SW PA/ NW WV)	76%	2%
10 (E WV)	78%	(2)%
TOTAL	82%	4.5%



All Things FSS

- ❖ SCQ – Storage Contract Qty
- ❖ MDSQ – Maximum Daily Storage Qty
- ❖ MDWQ – Maximum Daily Withdrawal Qty
- ❖ MMWQ – Maximum Monthly Withdrawal Qty

Month	Min. Withdraw Qty (percent of SCQ)	Max. Withdraw Qty (percent of SCQ)
December	No minimum	40%
January	No minimum	40%
February	10%	30%
March	10%	20%

Percent of SCQ in inventory	MDWQ as percent of MDSQ
100% to 30%	100%
Less than 30% to 20%	80%
Less than 20% to 10%	65%
Less than 10% to 0%	50%



Operations Overview

Tyler King – Manager, Customer Services

DECEMBER 19, 2024

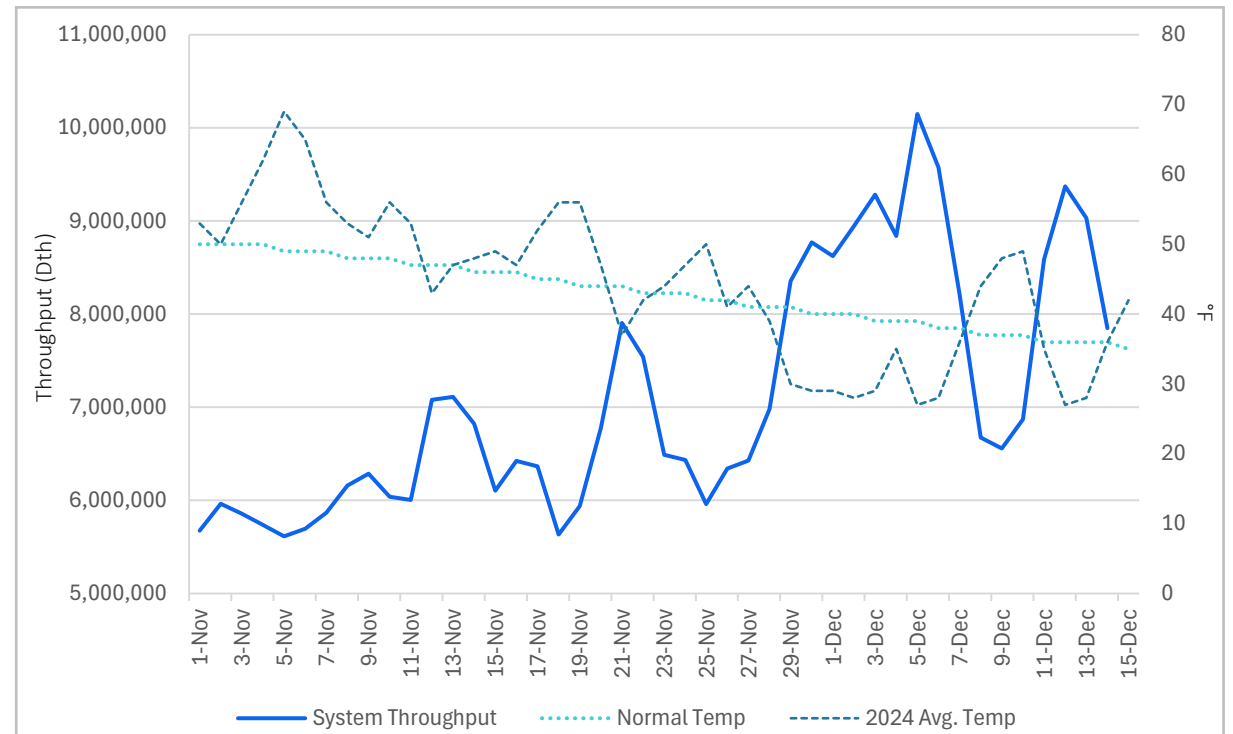
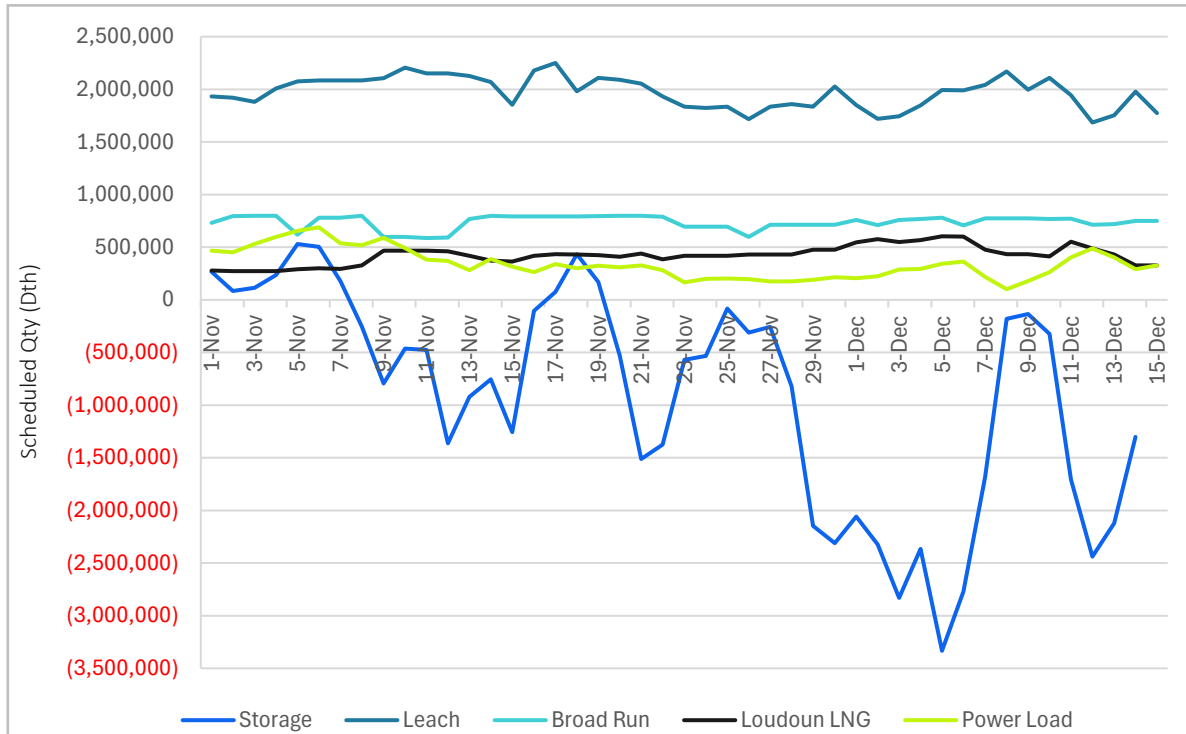
TCO Early-Winter Operations

❖ For the period November 1 - December 15, 2024:

- ❖ Avg. system temp = 44° F (1° warmer than normal)
- ❖ Avg. system throughput = 7.1 MMDth
- ❖ Avg. power load = 341k Dth/d
- ❖ Avg. Leach deliveries = 2.0 MMDth

❖ For the period November 28 - December 6, 2024:

- ❖ Avg. system temp = 30° F (9° colder than normal)
- ❖ Avg. system throughput = 8.85 MMDth
- ❖ Gas Day 12/5/24 throughput = 10.15 MMDth (10th highest all-time)
- ❖ Avg. customer storage withdrawals = 2.35 MMDth (12/5/24 = 3.33 MMDth)



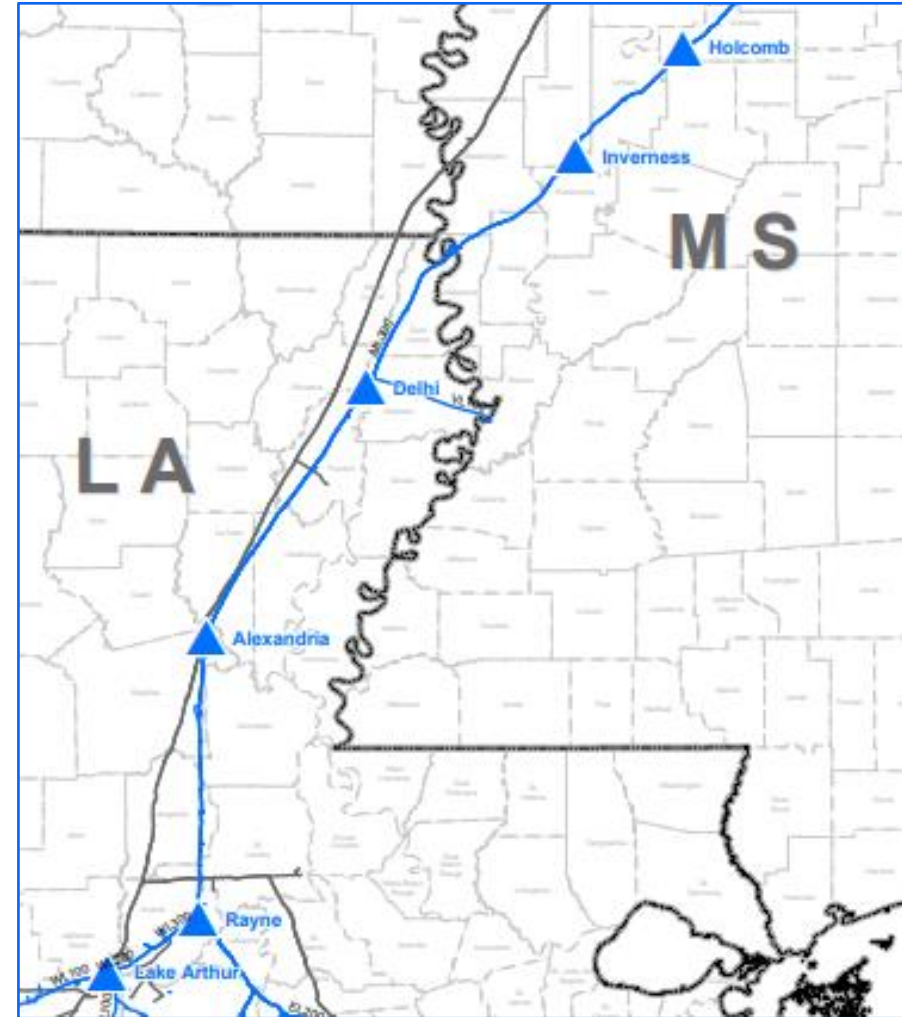
Construction and Maintenance

Tom Koontz – Lead Representative, Customer Services

DECEMBER 19, 2024

Upcoming CGT Maintenance

- ❖ Chicot Compressor Station unit maintenance
 - ❖ January 14-17, 2025
 - ❖ Backhaul capacity through AlexSEG will be set between 2,350,000 and 2,450,000 Dth/d
- ❖ Mainline 100 pigging from Inverness CS to Mississippi River
 - ❖ January 22-24, 2025
 - ❖ Backhaul capacity through DelhiSEG will be reduced to between 2,250,000 and 2,500,000 Dth/d
- ❖ Mainline 100 pigging from Mississippi River to Delhi CS
 - ❖ January 28-30, 2025
 - ❖ Backhaul capacity through DelhiSEG will be reduced to 2,250,000 and 2,500,000 Dth/d
- ❖ Mainline 300 pigging from Alexandria CS to Rayne CS
 - ❖ January 22-29, 2025
 - ❖ Backhaul capacity through AlexSEG will be reduced to between 2,300,000 and 2,550,000 Dth/d



News from Customer Services

Cindy Burnette – Manager, Customer Services

DECEMBER 19, 2024

*Merry Christmas from your
friends at TC Energy!*

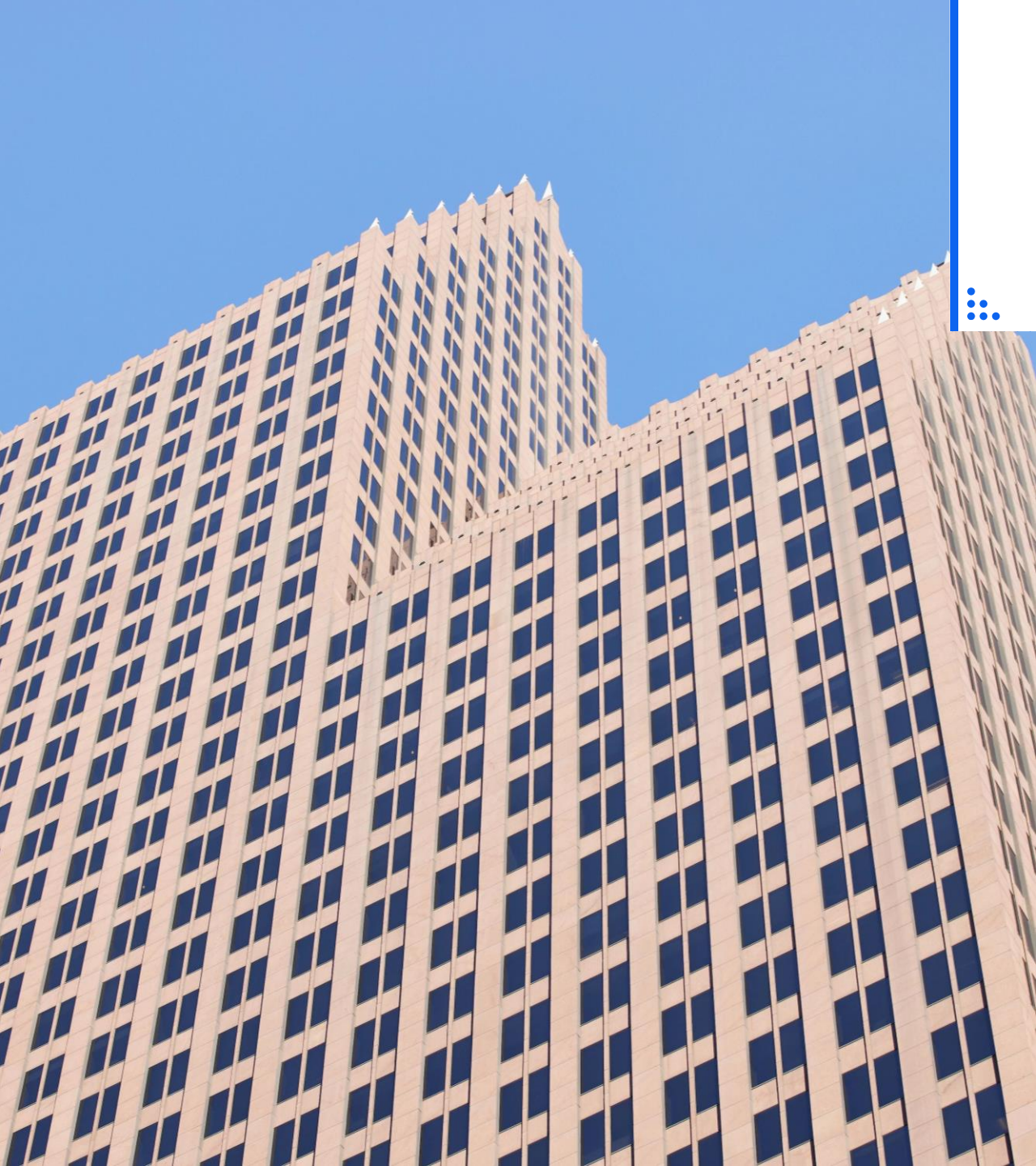




Q&A

If you have any questions, please utilize the Q&A feature on this Teams presentation or direct your questions to your Customer Services and/or Marketing Representative.





MARK YOUR CALENDAR FOR NEXT MONTH'S CALL:

COLUMBIA PIPELINES MONTHLY
CUSTOMER UPDATE – THURSDAY,
January 23rd @ 2:30 ET/ 1:30 CT

ADDITIONAL QUESTIONS OR COMMENTS?
EMAIL: CINDY_BURNETTE@TCENERGY.COM

