

TC eConnects

SSL Change Factsheet – External

March 07, 2025

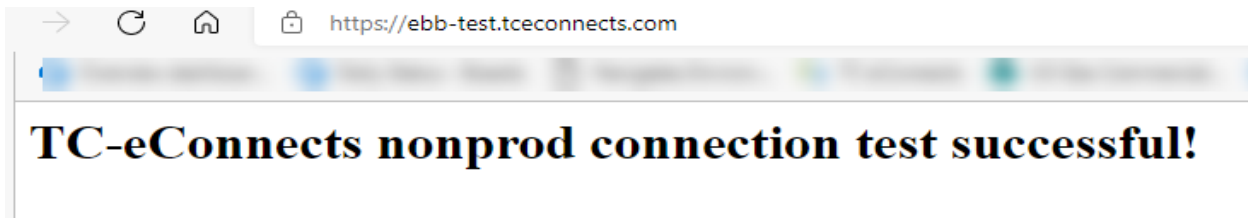
Deployment scheduled for **03/26/2025** at 10pm CT.

The SSL certificate is only used by **InfoPost, EDM (EDI Trading Partners) and TC eConnects**

Connectivity using the new SSL certificate can be tested by launching TC eConnects from the following url:

<https://ebb-test.tceconnects.com>

1. Launch TC eConnects from InfoPost using the Test url above.
2. The new SSL certificate will be necessary to access TC eConnects after implementation on **03/26/2025**.
3. The application should download and display the following message:



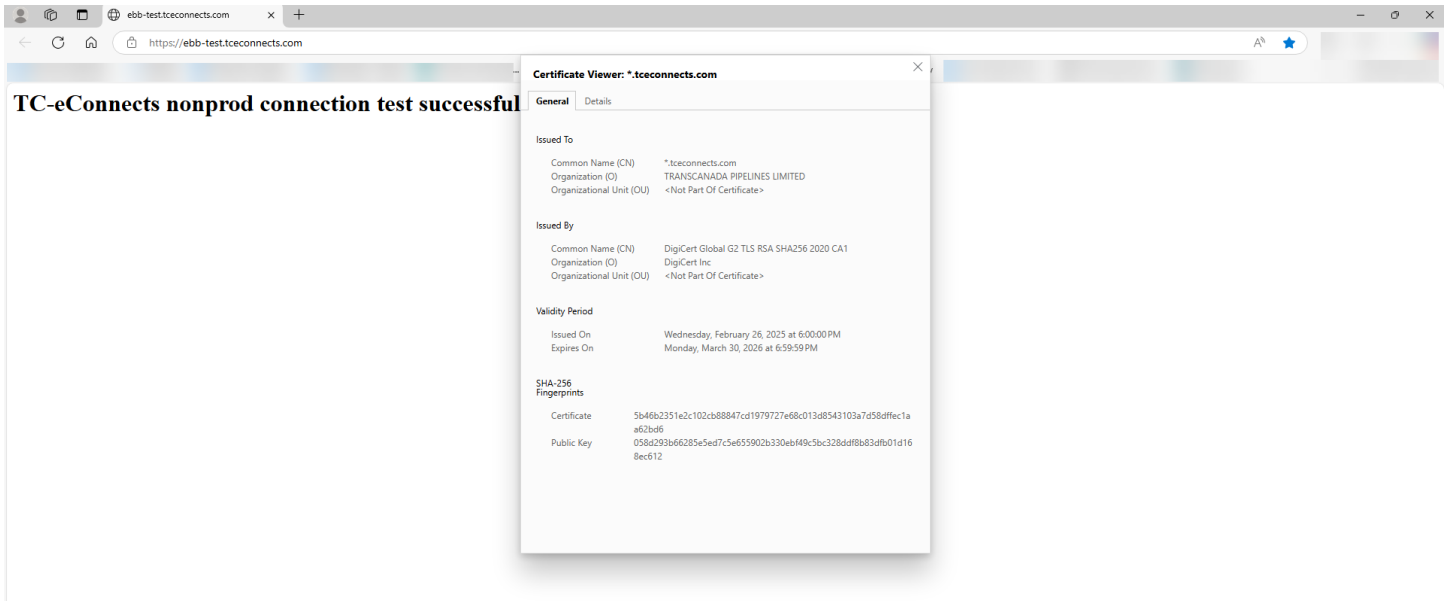
If a copy of the SSL Certificate is required to be registered locally on your company's network, **the certificate can be viewed and downloaded using the url (instructions below):**

<https://ebb-test.tceconnects.com>

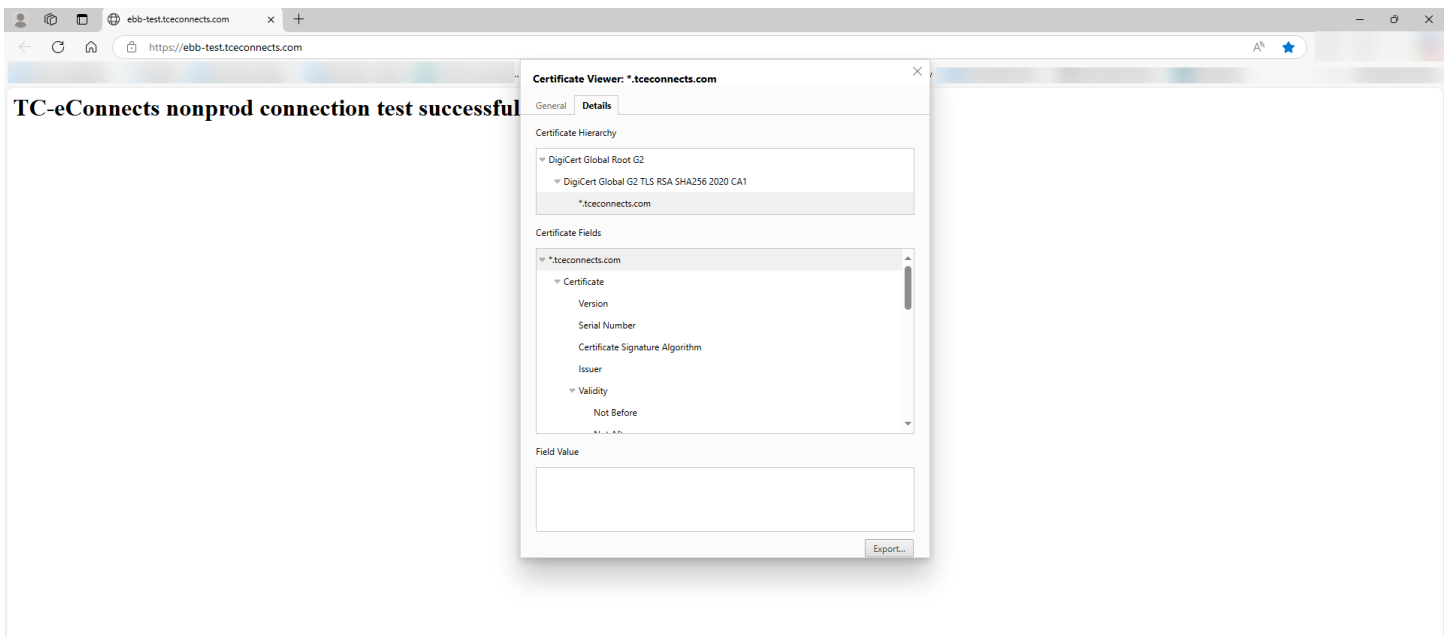
- **Downloading the SSL Certificate should ONLY be performed by IT personnel.**
- If you are not able to see the correct certificate, you may need to clear cache in settings or force website reload with cache clear (CTRL+F5).
- **The current SSL Certificate should not be replaced until after deployment on **March 26th at 10:00 pm CT**.** Replacing the SSL Certificate prior to deployment could cause access to TC eConnects to be lost, however, having both SSL certificates in the truststore should not impact access to TC eConnects.

Instructions for downloading the new SSL certificate are below:

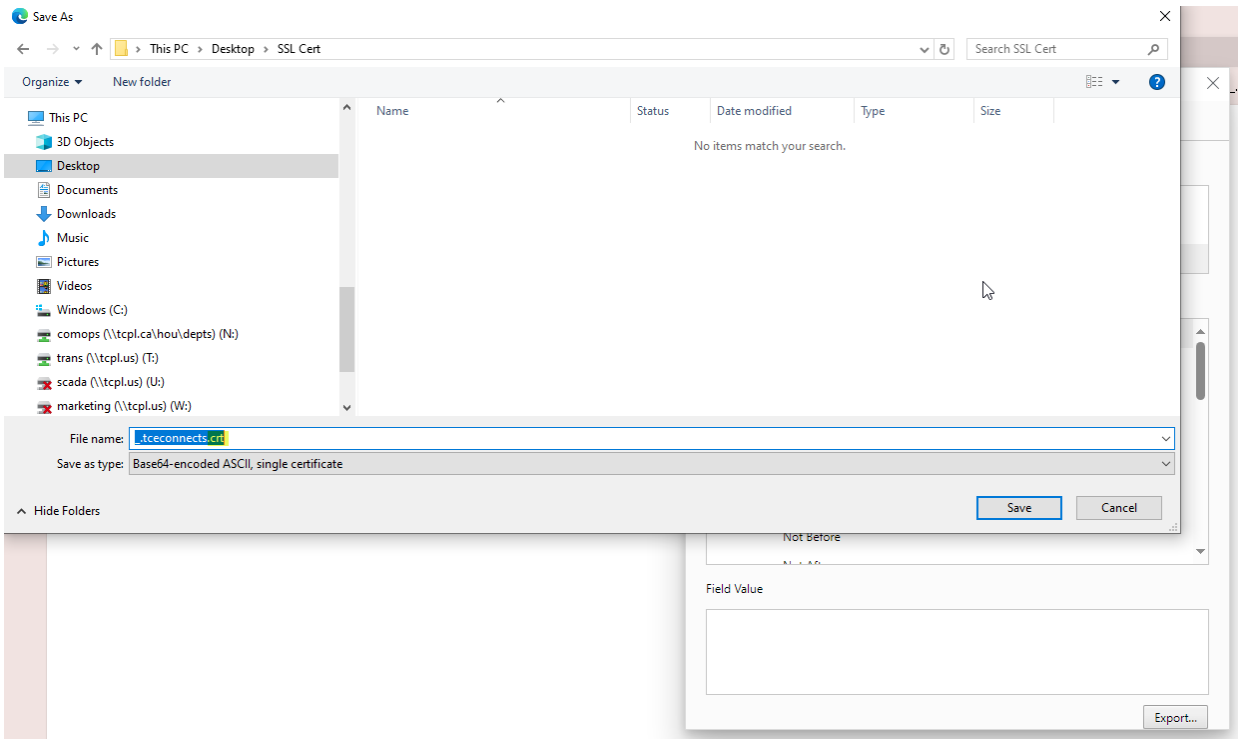
The user should click the lock to the left of the URL and verify the validity of the certificate:





To save the certificate, the user should go to the “Details” tab and click “Export”



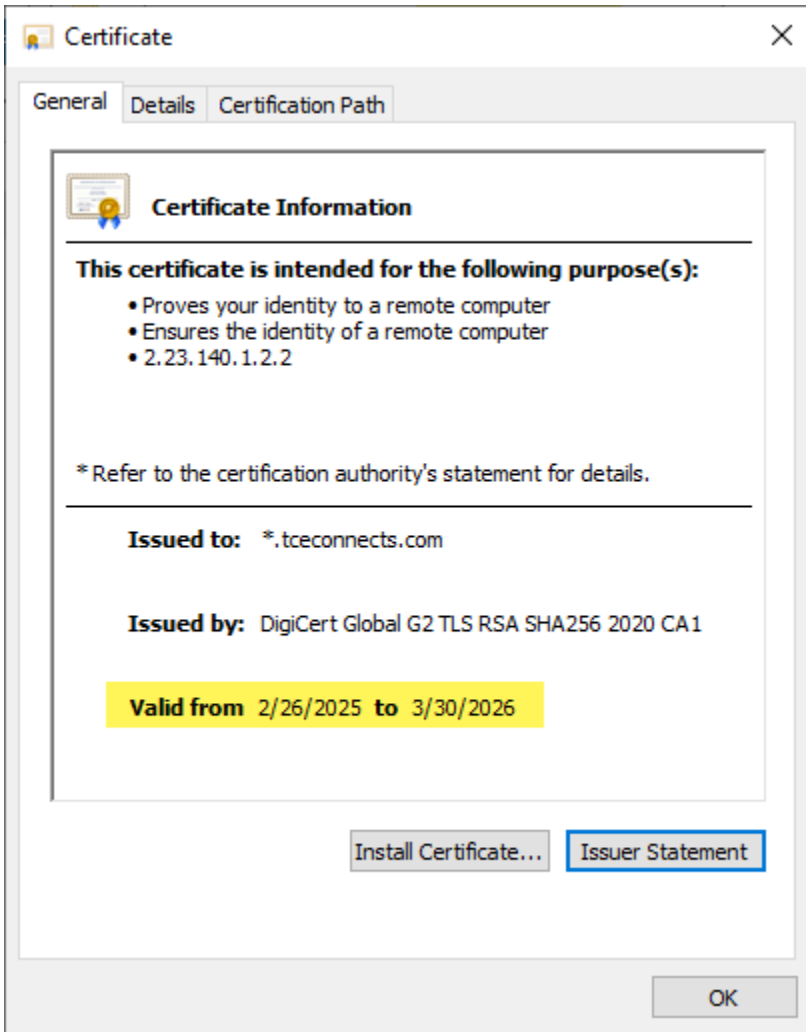
After clicking “Export”, save the file with the extension of “crt”



Open the saved file:

Name	Status	Date modified	Type	Size
 _tceconnects		3/7/2025 8:23 AM	Security Certificate	3 KB

Select “Install Certificate” to complete the update



Contact TC eConnects Technical Support at 866-581-6487 or via email at tceconnects_EBBSec@tcenergy.com should you have any other questions or require assistance.